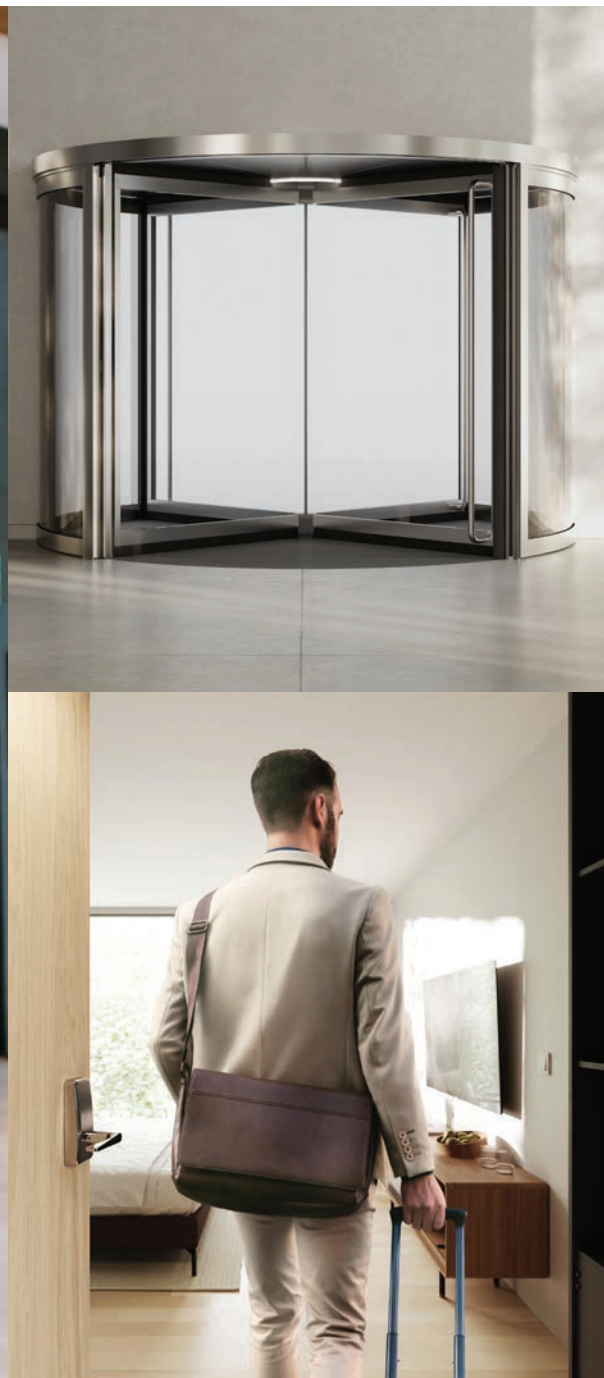


# Enhancing the guest experience

With integrated access solutions for hotels



Solution Brochure







For every place  
that matters

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"The locking system and the automatic door systems by dormakaba function flawlessly. The access solutions provide convenience, design and reliable functionality to enhance the feel-good atmosphere our guests' experience in our hotel."

Jan Abbruzzino, owner of the Boutique Hotel Moselgarten, Germany





**Because guest  
experience matters  
to you, it matters to us**

From family-run guesthouses, hostels or resort complexes, right up to luxury hotel chains – wherever you go the guests expect everything they have at home, and usually more. To make this happen, we provide smart, easy-to-use solutions that combine security, aesthetics and functionality.



#### **A remarkable welcome**

Individuality, unique design and quality are the fundamental factors that ensure guests feel personally valued. Simply the way the door opens into the hotel reception says it all. A friendly welcome doesn't just come from the staff, it's also dependent on seamless interaction between convenience, design and technology



#### **Turn the hotel into an experience**

That's the goal of architects, investors, contractors or hotel managers locally. Appeal to the guests' senses: keep check-in brief, use digital technology to control access authorizations. Get doors to open and close by themselves to ensure immediate relaxation. Give the public spa area a level of intimacy appreciated by guests – with digital access. We support you from planning through to the final result.

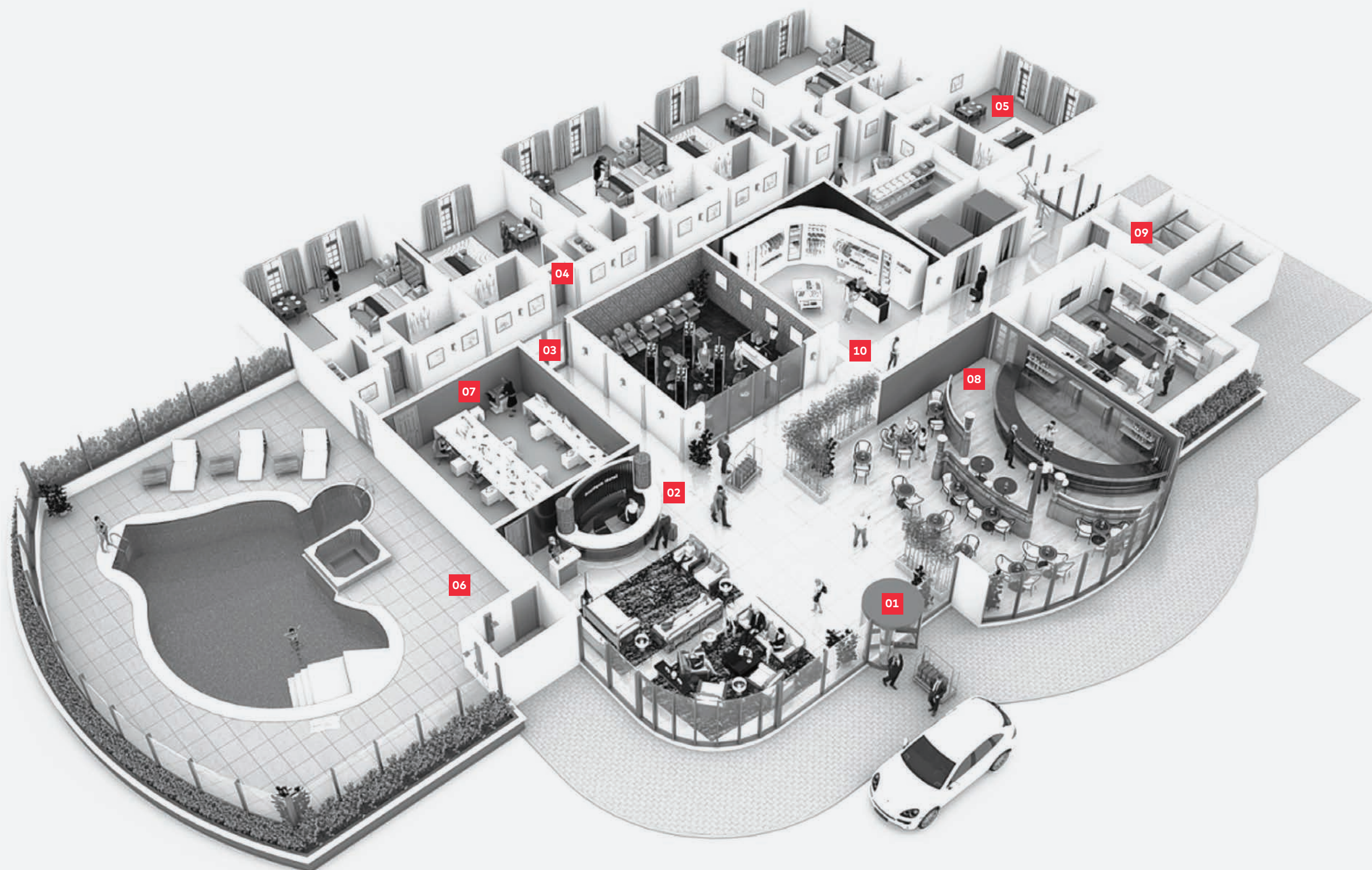


#### **Your trusted partner**

Whatever detail you consider important – we can help you with it. Our innovative solutions are entrenched in a comprehensive service package. Our role is more than just providing hardware. We think from A to Z for everyone in the hotel and more: for guests, staff, management, decision-makers and investors. After all, hotels are more than just bricks and mortar – they are an experience.



-  **01** Attractive entrance systems for access to the hotel
-  **02** Customized access management and administration for guests and staff
-  **03** Security for access points with specific requirements in hallways and passageways
-  **04** Controlled access to guest rooms with electronic hotel door locks
-  **05** Design with contemporary room systems in guest rooms for increased convenience
-  **06** Exclusivity and flexibility in spa and fitness areas with aesthetically pleasing access and room systems
-  **07** Conference rooms, reception and staff areas efficiently managed
-  **08** Intelligent and flexible access systems for restaurant areas
-  **09** Barrier-free access solutions for a variety of requirements
-  **10** Customized service package from planning to maintenance of access solutions



# First impressions count

## Security and convenience with integrated access solutions

The technology with which guests come into contact must convey security, convenience and quality, anytime and anywhere in the hotel. Everything has to run smoothly, even with a high volume of people flow. To achieve that, we'll support you from the first planning step right up to full-time operation.



# How do you make a great first impression?

## With an inviting entrance.

Enter with ease and be welcomed by a pleasant indoor climate: Automatic entrance systems in the lobby ensure a smooth transition between inside and out, and provide a thermal buffer from the outside.



### Revolving door

KTV revolving doors as the central element of an attractive and energy-efficient entrance. Improves control of public traffic and ease of passage for users.



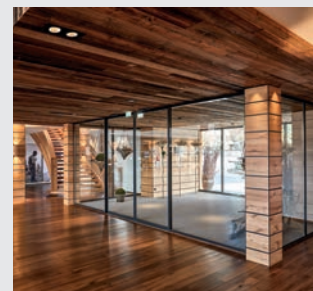
### Two-wing revolving door with built in sliding door

The KTC 2 two-wing revolving door offers plenty of scope for architectural creativity while also raising accessibility.



### Curved sliding door

The curved sliding door for versatile design potential in the entrance area.



### Automatic energy-saving sliding door

ST FLEX Green with fine framed profiles and improved thermal separation.

### Elegant revolution

Let your doors revolve and provide ease of use for your guests. The revolving door with vestibule solves multiple problems at once. The door is designed to have a thermal seal at all times, and presents as an open door to guests. The constant climate separation ensures a warm welcome right from the reception area. Automatic hinged doors in the side entrance provide a combined barrier free access and an escape route in case of an emergency. A functional and elegant solution for hotels.

### Round yet linear

Entrance areas can be designed to look interesting and individual with the curved sliding door: semi-circles, segments, full circles, ovals or double segments – there are numerous possibilities. It takes on the vestibule and interlock functions, channels pedestrian traffic and adds depth and breadth to narrow entrances – a contrasting element in the facade structure.

### A high-quality eye-catcher with fully automated convenience

The ST FLEX Green sliding door system presents a harmonious image, uniting a sense of transparency with barrier-free access in one door. The sensor-controlled automatic doors open for the guest who is met with a friendly smile.

### Controlled entrance day and night

Allow your guests to enter the hotel even in the late hours. Controlled night access is provided, even without reception staff, with a remote access reader on the entrance door and an electric lock. So authorized guests can enter immediately using their card or smartphone as a room key.



# How do you control access?

## In the background, systematically, intelligently and flexibly.

Access rights differ for guests and staff, depending on the time, room and individual. With intelligent access control, everything takes care of itself – in the entrance, lift, guest rooms and in public areas.



### Systematic access

Every zone in a hotel is sensitive. Guests want to feel protected and still be able to move freely. All employees responsible for smooth day-to-day running of a hotel need a complete overview and continuous monitoring. That's one aspect of the service provided by every hotel: digital access management.



### Don't overlook anything

There are more routes around a hotel than just from the lobby to your room: to the car parks, conference rooms, fitness areas, flexible restaurant rooms, all at any time of the day or night for a variety of groups and individual interests. Do you have special requirements to fulfil? Flexibility counts: Our access software systems can be integrated into most property management systems.

### Flexible access management

Hospitality starts with Ambiance, dormakaba's web-based access management software streamlines hotel security and property operations in an easy to use centralized location. Monitor and manage guests, staff, rooms and access points at anytime and from anywhere.

### Perfect for guests

The Ambiance software provides guests with an intuitive user experience: a practical card or mobile credential that allows easy access to all relevant areas, such as car park, rooms, fitness studio or roof-terrace pool. Flexible security, independently of reception – with appealing simplicity.

### Ideal for workforce management

With a seamless combination of Ambiance and MATRIX PRO, you can effortlessly manage all aspects of property access control. You can organize access authorizations, time and attendance and media management. Management can receive a fast overview of the time worked by staff and they are also given a clear insight into their timesheets.

### Your benefits

- Multi-site management
- Room and access management
- Configurable role management
- Staff management including key creation and access point tracking
- Access management profiles including access schedules, staff shift scheduling, access point groups, and common and restricted access
- Elevator management (general access and restricted floors)
- Quick user adoption, intuitive workflows and online help



# What do guests expect before they open their room door?

Maximum convenience, as quickly as possible.

Fewer formalities, no wasted time and more security with our electronic hotel door locks.



## A more beautiful entrance

Saflok Concierge, the minimalist, flexible lock kit, perfect for an elegant guest room design. The RFID reader is concealed in the wall. It can be ornamented with customer-specific handles and fittings.



## Durable and easy to use

Visually attractive and high-performing. The Quantum Pixel provides an easy-to use, secure, and flexible solution. Its electronics are concealed within the door, resulting in a lock design that integrates seamlessly with any hotel decor.

## Come in and feel at home

Would you like to add value? Then the lock on the room door should reflect the quality of the hotel, the room should open up for the guest without a problem – with a card or smartphone and electronic hotel door locks. It's extremely convenient for management as well: The access authorization system is efficient and user-friendly.

## Flexible and stable

The entry control system, featuring contactless RFID technology, is suitable for every hotel, as well as being good value and versatile: Authorization can be granted regardless of the location of the door locks. There is no need for routing of power or data cables.

## Secure and responsive

Guests need their privacy, and hotels have to manage all access authorizations efficiently. Monitoring and recording are essential for the management of all areas of the hotel. Organizing complex, time-linked and needs-based access rights is also straightforward.



# Mobile Access:

## Quick, secure and convenient.

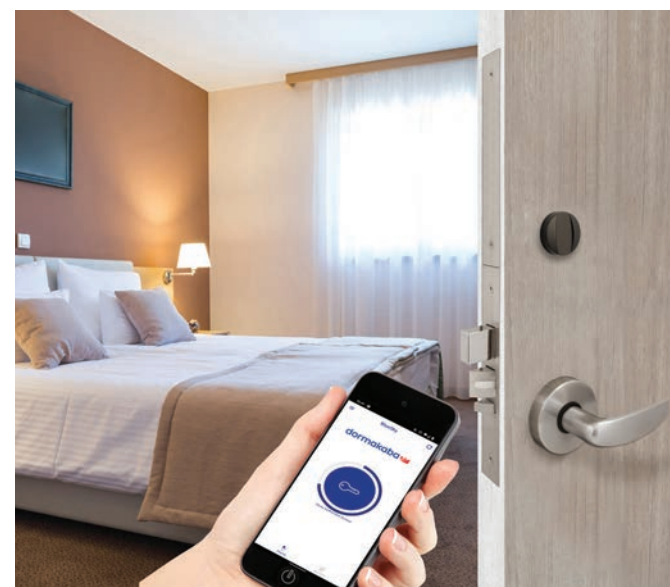
Guests can gain access to their room using just their own smartphone. dormakaba's mobile access solutions are reliable and secure for both the hotel and guests, and provide a convenient way to check in and out without having to queue at reception.

### Your benefits

- Allow your guests to bypass the check-in desk and head straight to their room
- Minimize exposure to social distancing measures
- Avoid contact with guest keycards
- Store multiple keys and see their room number
- Share their room keys
- Enjoy room access via smartphone or smart watch
- Streamline the hotel operation by optimizing the number of front desk personnel
- Re-assigning staff to business-critical departments
- Reducing the number of guest keycards

### The lock with mobile access function

The Confidant RFID hotel lock combines modern, linear design with electronic access control on the room door. Authorization can be granted regardless of the location of the door locks. There is no need for routing of power or data cables. Thanks to Bluetooth Low Energy (BLE) and dormakaba Mobile Access Solutions, guests can use their mobile devices as room keys.



### Saflok Quantum Pixel

The compact electronic door lock with a contemporary design. The technology is concealed in the door for a minimalist look.



### Saffire LX

The high-quality, attractive electronic door lock, which works with RFID and integrated BLE technology and permits secure access authorization.



# What technology does a hotel room need?

Technology that's quiet, aesthetically pleasing and practical.



## Gentle closing technology

Our door closer boasts a discreet closing mechanism for perfect manners thanks to technology: doors close gently behind guests without slamming loudly.



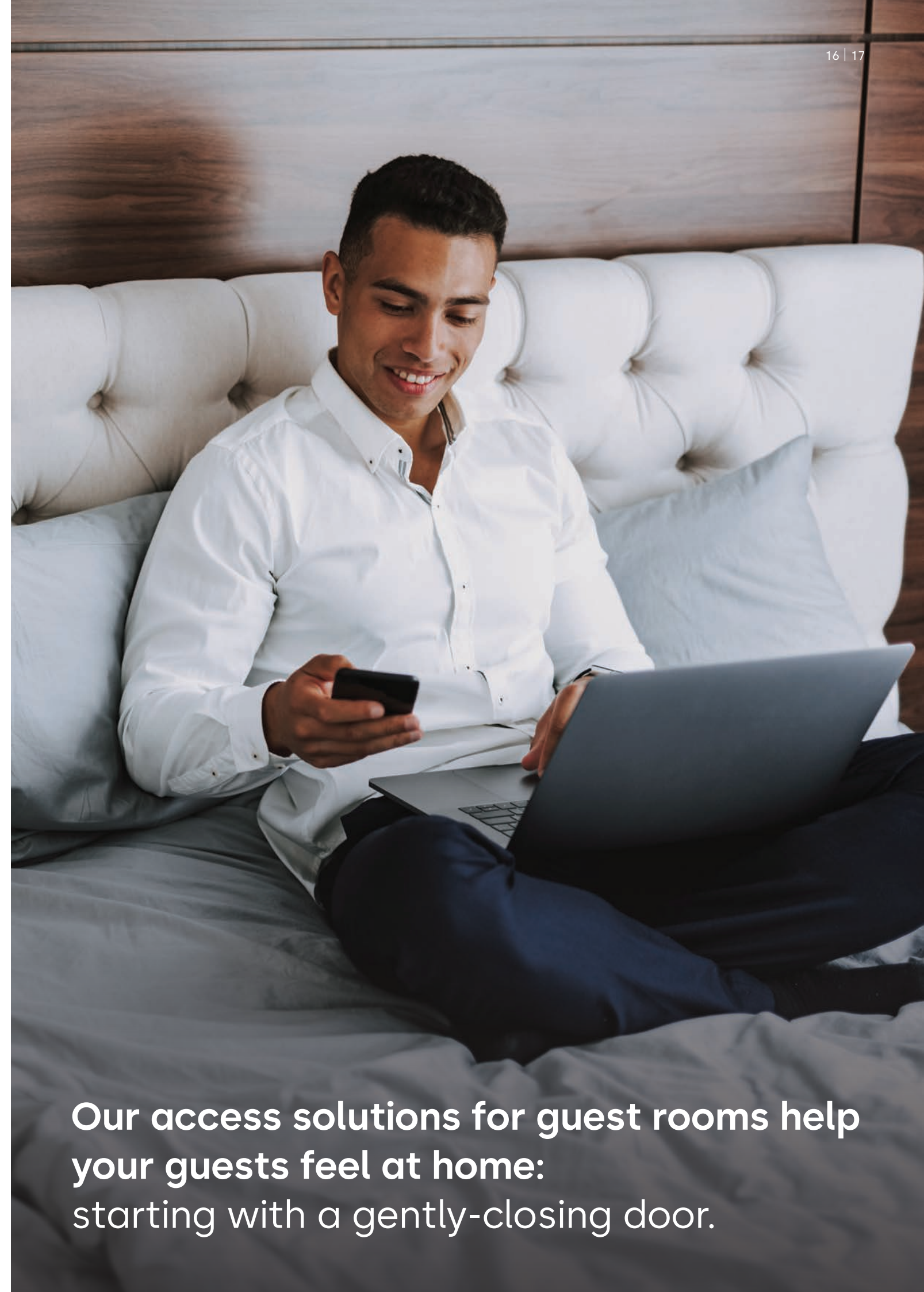
## Aesthetically pleasing

The integrated door locking system: ITS 96. Ideal for concealed installation. It can be integrated into almost any door or frame.



## Seamless integration

Integration to room management systems for GRMS/energy control.



Our access solutions for guest rooms help **your guests feel at home:** starting with a gently-closing door.



# How can you link everything together?

With passageways that are planned to provide seamless and comfortable people flow.

In a hotel, everything is on the move: in hallways, lifts, and stairways up and down. Doors fulfil several roles, with automatic and electronic systems for smooth running on a day-to-day basis. And for emergencies.



## More than just a key

The RFID reader for access control manages particular access points such as lifts, car park entrances and other doors. Mifare-compatible.



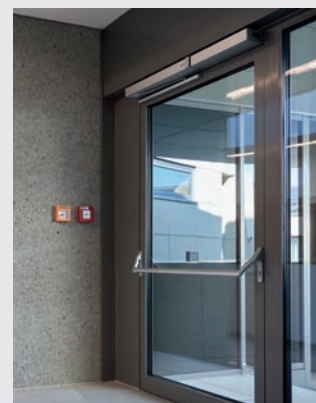
## The efficient escape route

SafeRoute protects human life and prevents unauthorized entry: our SafeRoute emergency exit control system.



## Integrated smoke detector

The TS 98 XEA-Ubivis slide rail hold-open system G-Ubivis XEA with integrated smoke detector reacts – even in a power outage – thanks to its own cable-free power source.



## Locked from the outside

PHA anti-panic crossbar ensures doors stay locked from the outside while unlocked from the inside in case of emergency

## Controlled security

There should not be any obstructions in a hotel, not in any situation and especially not in an emergency. The traffic flow between rooms and floors requires an intelligent control system. Doors are linked together with dormakaba products to create a system. For example, fire protection doors need to close automatically to prevent a fire from spreading. Emergency exit doors should then ensure safe exit from the building.

## Safe in the event of danger

The SafeRoute emergency exit control system is always active. All routes to outside are opened in the event of danger, including in panic situations. Those doors prevent unauthorized access to the building during everyday operation. A wall-mounted card reader controls authorized access via keycard. This allows levels, hallways and rooms to be used exclusively by those with access authorization. In an emergency they also become a quick escape route for everyone.

## Door locking technology for every situation

Automatic door systems and electronic access systems control, permit and secure access entirely in line with requirements, which can also apply to every single door in the whole building. This means barrier-free passage is also possible for fire protection doors. For one thing they are equipped with special operators, and there are also hold-open systems for halls and passageway doors.



# How can you improve space management?

## With flexible and integrated systems.



### Access made easy

Digital cylinders are smart locks with audible entry signals that are compact, energy-efficient and extremely simple to install.



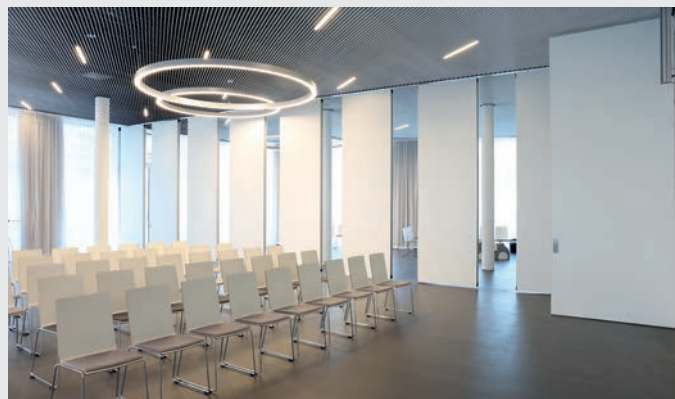
### Maximize floor space and room usage

Skyfold is an acoustic wall that retracts into the ceiling to maximize floor space and allow for flexible room usage.



### Control access to conference and staff rooms

The c-lever compact electronic door lock in combination with electronic access control, only authorized persons are allowed access to the rooms.



### Flexible room assignment

Variflex is the vertical wall space management system with sound-insulation.



Our smart and flexible systems will support you to organize the access to conference and staff areas and to efficiently manage rooms according to the requirements of events.

### Who goes where?

You can improve processes around the hotel from the outset with lasting effect. Our access management systems, combined with electronic hotel locks, support to efficiently coordinate organizational processes. This means guests are only allowed access to the conference rooms if authorized. Areas such as the back office and luggage rooms should only be accessible to staff. Personal access authorizations have to be flexible and manageable.

### Efficient room management

Coordinating events and conferences requires a certain flexibility when it comes to room size, space utilization and number of people. Whether dividing the conference area into smaller meeting rooms or using the full space for large conferences – our movable partition wall systems can be tailored to almost any layout you need.



# What level of exclusivity should a hotel offer?

## All-inclusive comfort.

In spa or fitness areas, hotel guests need privacy in public. To achieve this, we combine sophisticated design and security.



### Compact and sleek automatic sliding door

The CS 80 MAGNEO offers the twin benefits of almost silent operation and the ultimate in reliability in compact design.



### The electronic cabinet lock

Move around freely in the spa area, keeping your valuables safe without coins or keys: the practical solution is to use a key card with electronic access control.



### Tailor made solutions for even the most adventurous architectural visions

A dormakaba sliding door custom made to function in water. Operating as a water gate between the inside and outside pool area.

# Where can you suit every taste?

## At the access to the restaurant area.

Intelligent and flexible access systems for a welcoming atmosphere and smooth operational processes.



### The sensor-controlled door between the kitchen and restaurant

The automatic sliding door operator with LED sensor button optimizes service and operation in the restaurant area. If your hands are full, it's easy to open the door with the foot sensor button.



### Automatic opening and closing of swing doors

Touchless solutions to support hygiene and infection protection measures and provide seamless hands-free access.



### An inviting open entry with weather control

The KTV ATRIUM FLEX revolving door systems are ideal for installation in entrance areas where effective environment control and elegant aesthetics are desired.



# How can everyone feel welcome?

Remove the barriers to physical access.

When you plan a building, you are taking on responsibility for designing an environment that is barrier-free and accessible to everyone. Barrier-free planning and building means designing an environment that is hospitable to all.



## Touch-free access

Automatic door openings with our automatic swing or sliding door operators for barrier-free access.



## Accessible access to essential facilities

Barrier-free access to sanitary facilities is essential for people with physical disabilities. For maximum hygiene, access should be sensor-based and touch-free



## Easy to open

The EASY OPEN technology of our door closers ensures optimum ease of passage.

## Breaking down barriers elegantly

Do legal requirements restrict freedom? No way. After all, a consistent barrier-free policy helps everyone. We offer plenty of solutions for this. Our approach involves barrier-free solutions that can be integrated perfectly into the architecture. In an elegant environment, we believe that technical processes should become one with the design of the doors. A sliding door operator isn't a device visible to guests nowadays, it's a discreet feature inside. When selecting the right opening/closing technology, the specific requirements of the property and its users are always the focal point – regardless of norms and guidelines.

## Fire safety without obstacles

In a hotel, there are always people on the move. Everything seems under control as long as there is no emergency. But you still have to plan for this eventuality. That's why our fire safety systems are always designed to fulfil two functions:

unhindered access at all times and secure closing in an emergency. Our solutions will help you meet the combined requirements of fire safety and barrier-free access. Even the most secure doors can be opened on a day-to-day basis by children, elderly people and disabled people with impaired physical strength.

## Easy to open

Our EASY OPEN technology has proved successful, especially for accessibility in accordance with DIN SPEC 1104 and DIN 18040. It is used on almost all our cam action door closers. We support you with all the details, with every door closer, hinged door operator or emergency exit door, from planning through implementation right up to the point of operation. Our specialists understand the complexity and conflicting objectives in hotels. Barrier-free access begins with skilled advice and qualified service.



# How can you plan more efficiently? With expert support.

The ideal solutions adapt to your requirements. With dormakaba as your solution provider for all access, security and management systems for hotels, you will benefit from comprehensive consultancy services and solutions to optimize your operating processes and enhance security, transparency and efficiency.



#### Project requirements review

Our specialists' detailed reviews give a clear and complete understanding of your project's requirements. We follow this up with a detailed proposal that you know is standards-compliant, the right fit for every aspect of your scheme and ready to implement.



#### Fire & escape route evaluation

Drawing on our industry experience, we simplify the challenge of meeting fire strategies and building regulations. Whatever the building type, our team can advise on meeting your fire safety goals in the most practical and cost-effective way.



#### Compliance with regulations & standards

Our qualified specialists provide expert advice and guidance on meeting the requirements of all relevant industry standards and legislation.



#### Project scheduling & risk assessment

Making sure automatic doors have a risk assessment in place at the design stage is key to avoiding costly modifications and delays later. Our qualified team of specialists will assess the risk and specify products with the appropriate safety features based on the exact application and user type for your project.



#### Specification & design development

Our specifications and CAD drawings give you a detailed blueprint for your project before work starts. This is based on an in-depth risk assessment and comes complete with all relevant standards compliancy certification, independent test certification and Environmental Product Declarations.



#### BIM (Building Information Modelling)

Designed to simplify the critical journey from design to construction, our extensive library of BIM objects gives you all the detail you need to accurately and efficiently develop every element of our entrance systems.



# How can a hotel retain its attractiveness?

## By keeping on top of maintenance.

There is no alternative to ensuring full functionality in all door systems. The basis for this is a long lifespan and quality. But where there is high people flow, things can sometimes go wrong. That's why we offer comprehensive services to ensure trouble-free operation.



### Maintenance

Planned maintenance is the routine of performing inspections, minor repairs, cleaning, and upkeep, rather than waiting until something breaks down to take action. dormakaba Service Plan options are specifically designed to help you run your business smoothly and extend the life of your products.



### Emergency and call-out and repair

Wherever you are, we are there for you. Our 2,000 service technicians in 40 countries will help you quickly and without complications, even in an emergency. Impossible isn't part of our vocabulary!



### Modernization and upgrades

Physical products like doors are subject to punishing wear and tear, day in and day out. Plus, regulations change, which means that even properly functioning products need updates. And then there is software, which may not wear out but will certainly need updating.



### Installation

Our extensive range of products and solutions includes support from dedicated project managers throughout the installation process. We offer full technical support and advice throughout the design, planning, and installation phases.



### Consulting

Your goal is to ensure secure access for all your colleagues and visitors, and we are here to support you during every project. We offer consultation both for the physical aspects of any project, and legal advice to help you meet any local building requirements.



# You can put your trust in us.

Projects around the globe.



Chalets Liondes, St. Vigil, Italy



Hyatt Hotel in Düsseldorf, Germany



Bürgenstock, Obbürgen, Switzerland



The W Hotel, Brisbane, Australia



PARKROYAL Langkawi Resort, Malaysia



Shangri-La Shougang Park, Beijing, China



Kempinski Hotel, Mall of Emirates, Dubai, United Arab Emirates



Fairmont Makkah Clock Royal Tower, Saudi Arabia



Westin Hotel, Minneapolis, USA



Ramada Resort/Aquaworld, Budapest, Hungary





Door  
Hardware



Electronic  
Access & Data



Mechanical  
Key Systems



Lodging  
Systems



Entrance  
Systems



Service



Safe  
Locks



Movable  
Walls

## Our Sustainability Commitment

We are committed to fostering a sustainable development along our entire value chain in line with our economic, environmental and social responsibilities toward current and future generations.

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Subject to change without notice.

**dormakaba**  
**International Holding AG**  
Hofwissenstrasse 24  
CH-8153 Rümlang

T +41 44 818 90 11  
info@dormakaba.com  
**www.dormakaba.com**