

The background of the page features a large, stylized red 'V' logo, which is the Vodafone brand mark. This logo is centered and surrounded by a series of concentric red circles of varying line weights, creating a ripple effect. The text is positioned within the central negative space of the 'V' logo.

Vodafone Supplier Policy – A7

Information Security



Scope

All Vodafone Procurement Company procurement agreements with Suppliers.

Policy

Introduction

The phrase “Supplier” in this Supplier Policy shall, where relevant, also include all officers, employees, contractors, subcontractors and agents of the Supplier. All references to “Vodafone” include the relevant contracting entity and all other Vodafone Group Companies that benefit from the goods and services being provided.

Supplier shall:

- (i) Promptly and accurately complete and return any Vodafone Information Security Assessment Questionnaire whenever requested by Vodafone;
- (ii) Promptly respond to, and provide copies of, Information Security documentation, service designs and architecture, certifications and reports, when requested by Vodafone;
- (iii) safeguard the security of all Vodafone Confidential Information (such phrase in this policy shall have the meaning given in the VPA), using appropriate technical and organisational security systems and processes reasonably acceptable to Vodafone;
- (iv) perform regular and full testing procedures on such security systems and processes;
- (v) permit Vodafone, upon reasonable notice to the Supplier, to conduct security audits against such security systems and processes (including the right to test the security of any hardware and software used by Supplier in the performance of its obligations under the VPA);
- (vi) take all appropriate steps, including technical and organizational steps, to mitigate identified security weaknesses;
- (vii) not reduce the security levels associated with such security systems and processes without Vodafone's prior written consent; and
- (viii) agree with Vodafone on any changes to the security prior implementation ; and
- (ix) notify Vodafone’s ‘Global Cyber Security Operations Centre’ by email at csoc@vodafone.com immediately after becoming aware of a data breach or an incident where any Vodafone information is at risk of unauthorised or unlawful disclosure, loss or damage.
- (x) Provide such assistance as Vodafone may reasonably require to all security and fraud investigations in connection with the services provided.