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English - CJA26C0VDAAA

User manual Vodafone 575

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# **Product Safety Information**

# Pictograms and Graphic Symbols

Read the Safety Information section of this user guide on page 7
Do not use while re-fuelling
Do not use hand-held while driving
This device may produce a bright or flashing light
For body-worn operation maintain a separation of 1.0 cm
Do not dispose of in a fire
Small parts may cause a choking hazard
Avoid contact with magnetic media
This device may produce a loud sound
Avoid extreme temperatures
Keep away from pacemakers and other personal medical devices
Avoid contact with liquid, keep dry
Switch off when instructed in hospitals and medical facilities
Do not try to disassemble
Switch off when instructed in aircraft and airports
Do not rely on this device for emergency communications
Switch off in explosive environments
Only use approved accessories

## **Product Safety Information**

#### • RF Exposure

#### **General Statement on RF energy**

Your phone contains a transmitter and a receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

#### Specific Absorption Rate (SAR)

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to ensure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device when tested at the ear was  $0.867 \text{ W/kg}^{(1)}$ . As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user guide.

As SAR is measured utilising the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum power required to communicate with the network.

#### Body worn operation

Important safety information regarding radiofrequency radiation (RF) exposure.

To ensure compliance with RF exposure guidelines the phone must be used with a minimum of 1.0 cm separation from the body.

Failure to observe these instructions could result in your RF exposure exceeding the relevant guideline limits.

"The highest SAR value for this mobile phone when tested for use at the body and compliance against the standard is 1.08 W/kg. While there may be differences between the SAR levels on various phones and at various positions, they all meet the relevant International quidelines and EU requirements for RF (radio-waves) exposure"

#### Limiting exposure to radio frequency (RF) fields

For individuals concerned about limiting their exposure to RF fields, the World Health Organisation (WHO) provides the following advice:

Precautionary measures: Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using 'hands-free' devices to keep mobile phones away from the head and body.

Further information on this subject can be obtained from the WHO home page http:// www.who.int/peh-emf WHO Fact sheet 193: June 2000.

#### **Regulatory information**

The following approvals and notices apply in specific regions as noted.



TCT Mobile Europe SAS - Siège social : 55 Avenue des Champs Pierreux, Immeuble Le Capitole 92000 Nanterre France SAS au capital de 23 031 072 euros - RCS Nanterre B 440 038 222 - Siret 440 038 222 000 38 APE 4652Z

The tests are carried out in accordance with IEC standard PT62209-1.

# Distraction

#### Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

#### **Operating machinery**

Full attention must be given to operating machinery in order to reduce the risk of an accident.

#### • Product Handling

#### General Statement on handling and use

You alone are responsible for how you use your phone and any consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep it in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorised personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum -10 and maximum +50 degrees Celsius.
- Please check local regulations for disposal of electronic products.

Do not carry your phone in your back pocket as it could break when you sit down.

#### Small Children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it.

They could hurt themselves or others, or could accidentally damage the phone.

Your phone contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.

#### Demagnetisation

To avoid the risk of demagnetisation, do not allow electronic devices or magnetic media close to your phone for a prolonged time.

#### Electrostatic discharge (ESD)

Do not touch the SIM card's metal connectors.

#### Antenna

Do not touch the antenna unnecessarily.

#### Normal use position

When placing or receiving a phone call, hold your phone to your ear, with the bottom towards your mouth or as you would a fixed line phone.



#### Air Bags

Do not place a phone in the area over an air bag or in the air bag deployment area. Store the phone safely before driving your vehicle.

#### Seizures/Blackouts

This phone is capable of producing bright flashing lights.

#### **Repetitive Motion Injuries**

To minimise the risk of RSI, when texting or playing games with your phone:

- Do not grip the phone too tightly
- Press the buttons lightly
- Make use of the special features in the handset which minimise the number of buttons which have to be pressed, such as message templates and predictive text
- Take lots of breaks to stretch and relax

#### **Emergency Calls**

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

### Loud Noise

This phone is capable of producing loud noises which may damage your hearing. Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Use the recommended headphones only.

#### **Bright Light**

This phone is capable of producing flashes of light, do not use it too close to the eyes.

#### **Phone Heating**

Your phone may become warm during charging and during normal use.

### • Electrical Safety

### Accessories

Use only approved accessories.

Do not connect with incompatible products or accessories.

Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit the battery terminals.

#### Connection to a Car

Seek professional advice when connecting a phone interface to the vehicle's electrical system.

### Faulty and Damaged Products

Do not attempt to disassemble the phone or its accessories.

Only qualified personnel must service or repair the phone or its accessories.

If your phone or its accessories have been submerged in water, punctured, or subjected to a severe fall, do not use them until you have taken it to be checked at an authorised service centre.

#### **Battery Handling & Safety**

Always switch the device off and disconnect the charger before removing the battery. Only use the battery and charger supplied, or manufacturer approved replacements intended for use with your phone. Using other batteries and chargers could be dangerous.

Do not disassemble or short-circuit the battery. Accidental short-circuiting can occur if a metallic object such as a key, paper clip, or pen touches the terminals of the battery. Improper battery use may result in a fire, explosion, or other hazard. If you believe the battery has been damaged, do not use it, take it to a service centre for testing.

#### Interference

#### General statement on interference

Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

#### Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

## **Hearing Aids**

People with hearing aids or other cochlear implants may experience interference noises when using wireless devices or when one is nearby. The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

#### Medical devices

Please consult your doctor and the device manufacturer to determine if operation of your phone may interfere with the operation of your medical device.

#### Hospitals

Switch off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

#### Aircraft

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft, if your device offers a 'flight mode' this must be enabled prior to boarding an aircraft.

#### Interference in cars

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a handsfree kit with an external antenna is included in the installation.

#### Explosive environments

#### Petrol stations and explosive atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

#### **Blasting Caps and Areas**

Turn off your mobile phone or wireless device when in a blasting area or in areas posted with notifications requesting "two-way radios" or "electronic devices" are turned off to avoid interfering with blasting operations.

Your telephone is a transceiver that operates on GSM in dual-band with 900/1800 MHz.

# **C**€1588

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

#### • Protection against theft @

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your telephone by entering \* # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.



This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

 - Municipal waste disposal centres with specific bins for these items of equipment

- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

#### In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

#### In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

# To p

#### PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

# 1 Getting started

## 1.1 Set-up

#### Removing or installing the back cover



#### Inserting or removing the SIM card (1)

You must insert your SIM card to make phone calls. Please power off your phone and remove battery before inserting or removing the SIM card.



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

### Installing or removing the battery



- Insert and click the battery into place, then close the phone cover.
- Unclip the cover, then remove the battery.

### Installing and removing the microSD card



To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

### Charging the battery



Connect the battery charger to your phone and mains socket respectively.

- If the battery is flat, it may take around 20 minutes to display the battery charger indicator on the screen.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).
- When using your phone for the first time, charge the battery fully (approximately 3 hours). The charge is complete when the animation stops.
- <sup>(1)</sup> Check with your network operator to make sure that your SIM card is 3V or 1.8V compatible. The old 5 Volt cards can no longer be used. Please contact your operator.



To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

## 1.2 Power on your phone

Hold down the **Power** key until the phone powers on. It will take some seconds before the screen lights up.



If you do not know your PIN code or if you have forgotten it, contact your network operator. Do not leave your PIN code with your phone. Store this information in a safe place when not in use.

#### Set up your phone for the first time

The first time you power on the phone, you are prompted to set up your phone in multiple ways: language, input method, mobile data connection, account setup and synchronization, etc.

### 1.3 Power off your phone

Hold down the Power key from the Home screen until the phone options appear, select **Power off**.

# 2 Your phone

2.1 Keys and connectors



# Go back to the menu screen.



Go back to the previous menu or screen.

Short press: Lock the screen Light up the screen

Long press: When phone is off, power on the phone. When phone is on, enter Phone options: Silent mode, Flight mode, Power off.

Press to adjust the Volume

#### 2.2 Home screen

You can bring all the items (applications, shortcuts and widgets) you love or use most frequently to your home screen for quick access. Press **Home** key to switch to Home screen.



Home screen is provided in an extended format to allow more space for adding applications, shortcuts etc. Slide the Home screen horizontally left and right to get a complete view of the Home screen. Small dots at the lower left and right of the screen indicate which screen you are viewing.

#### 2.2.1 Using the touchscreen



To access an application, touch it with your finger.

# Touch and Hold

To enter the available options for an item, touch and hold the item. For example, select a contact in Contacts, touch and hold this contact, options list will then appear on screen.



Place your finger on the screen to drag an object to another location.

# Slide/Swipe

Slide the screen to scroll up and down the applications, images, web pages... at your convenience.

Flick

Similar to swiping, but flicking makes it move quicker.

# 2.2.2 Status bar

From status bar, you can view both phone status (to the right side) and notification information (to the left side). When the status bar is full, " $\blacksquare$ " icon will appear.

# Notification icons

1	Something failed.	-	Message unread.
	Receiving data by bluetooth.	Ð	Failed to send.
9	Call is actived.	5	Song is playing.
6	Held call.	5	Updating data.
	Email unread.	_	SIM card.
((e)) Å	Radio is on.		Message box is full.

## Status icons

Ø	Alarms has been set.	50	Message is full.
*	Bluetooth is on.	5	Send message failed.
8:	Bluetooth is connected.	X	Sending Message.
C	Call in progress.		Have unread message.
Ŀ	Call forwarding is on.	((1-	Wifi is connected.
č	Missed call.	ati	Signal strength.
6	SNS comments.		Music is playing.
4	Download completed.	مە	New voice mail.
70	Download failed.		Battery is low.

Ŧ	Downloading.	8	Sim card in roaming.
8,4	Refresh email failed.	M	Silent.
6	Refreshing email.		Sendind email.
8). •	Send email failed.		Record.
-9	Sending email.	C	Speaker is on during call.
緣	Sending data by bluetooth.	8	Mute during the call.
$\sim$	Have unread email.	70	Updating.
Ţ	More icons can't display in status bar.	Ŷ	USB insert.
ß	Earphone has been plugged in.	\$ <b>_</b> }	Silent+Vibration.
≁	Flight mode.	Е	EDGE connected.
=	FM is on.	Е	EDGE in use.
JAVA	Java running background.	G	GPRS in use.
	Battery strength.	G	GPRS connected.

#### Notification panel

Touch and drag down the Status bar to open the notification panel. Touch and drag up to close it. From the Notification panel, you can open some functions by touch (Bluetooth, etc.), reminders indicated by notification icons, or view wireless service information.



Touch *communications* to clear all event–based notifications (other ongoing notifications will remain).

#### 2.2.3 Unlock phone screen

You can drag up the lock icons to unlock the phone screen.



#### 2.2.4 Personalize your home screen

#### Add

Touch and hold an empty area, you can add shortcuts and widgets to the Home screen.

#### Reposition

Touch and hold the item to be repositioned to activate the Move mode, drag the item to desired position, then release. Hold the icon on the left or right edge of the screen to drag the item to another Home screen page.

#### Remove

Touch and hold the item to be removed to activate the Move mode, touch and hold an empty area which will then turn red, and release, then press the red on the icon to remove.

#### Wallpaper customization

Touch and hold an empty area or press **Menu** key and touch **Wallpaper** from Display settings on the **Settings** screen to customize wallpaper.

#### 2.2.5 Volume adjustment

You can set alarm, media and phone ringtone volume to your preference by **Volume up/** down key, or **Settings** menu.

### 2.3 Text input mode/character table

There are two text entry methods that can be used to write messages:

- Normal
- Smart
- Normal

This mode allows you to type text by choosing a letter or a sequence of characters.

#### Smart

This mode can perform predictive input in the keypad.

There are Qwerty and 12 keys keyboard as belows.



#### Press to show comma.Hold to – show smart input.

Press to convert between capital and small character. Press to hide the \_\_\_\_\_\_ keyboard.

> Press to convert input method. Hold to enter "Input method" setting screen.

# the character. Press to add a new line.

Press to forward

Press to back a

Press to delete

a character.

character.

Hold to show emoticon table.

# 3 Dialer, Call Log and Contacts

#### 3.1 Dialer .....

Enter the desired number from keyboard directly or select a contact from **Contacts** or **Call log** by touching tabs, then touch  $\mathbb{C}$  to place the call. The number you entered can be saved to **Contacts** by touching  $\mathbb{H}$ .

If you make a mistake, you can delete the incorrect digits by touching 🗠 .

To hang up a call, touch End call.



# Making an emergency call

If your phone has network coverage, dial the emergency number and press the **s** to make an emergency call. This works even without a SIM card and without typing the PIN code <sup>(1)</sup>.

ABC DEF

IKL MNO

**าบ**ุ่ง พxุงร

GHI

PORS

#### 3.1.1 Answering or rejecting a call

When you receive an incoming call, press the green Accept phone icon to answer.

#### Hang up the call by touching Reject.

When you receive an incoming call but don't want to answer, you may select "SMS reject" to reject it by SMS.

To mute the ringtone volume of an incoming call, press 🔌.



#### 3.1.2 Consulting your call memory

You can access your call memory by touching Application tab from the Home screen and touching **Call log** to view call history in categories of **Missed** and **All**.

#### 3.1.3 Calling your voicemail (1)

Your voicemail is provided by your network to avoid missing calls. It works like an answering machine that you can listen to at any time. To access your voicemail, hold down the  $1 + \infty$  key.

To set your voicemail number, touch and hold number one on the dial keypad.



To use your voicemail service from abroad, contact your network operator before leaving.

#### 3.1.4 During a call<sup>(1)</sup>

When a call is in progress, press the Accept to open the call options:

New call	Hold the current call and dial another number	
Hold	Hold the current call	
Record	Record your current call	
More Touch to choose notes, conference call or close.		
Aute Mute your current call		
вт	Touch to convert the call voice between bluetooth headset and phone.	
Keypad	Touch to open the keypad	
Speaker	Enter Speaker mode	
End call	End the current call	



Move the handset away from your ear while using the **Handsfree** option because the amplified volume might cause hearing damage.

#### Handling two calls

- Answering a second call (ensure that "Call waiting" is activated, see page 31).
- To call a second party during a call, you can select "New call".

#### 3.1.5 Conference calls (1)

Your phone allows you to talk to several people at the same time (up to five). If you are on a two party call, press "**Conference**". If a third call comes in, answer it by pressing "**Accept**" and speak with your new caller.

This caller becomes a member of the conference if you press "**Conference**". Pressing **End Call** disconnects the current call.

To end the conference call, press "End call".

<sup>(1)</sup> Contact your network operator to check service availability.

# 3.2 Call log.....

You can access this function like this:

• Select 🎎 from main menu

## 3.2.1 All calls

The call log shows three different types of call:

- Missed calls
- Outgoing calls (Redial)
- Answered calls

Locate one contact, select press to view call details, press the  $\$  key to place a call directly.

#### 3.2.2 Available options

From the call log screen, you can access the following options:

Call	Call current contact or number
Edit before call	Select to enter edit screen to edit current number before calling
Message	Send message to current contact or number
Save	Save the current number to Contacts through Create new contact / Add to existing contact
Delete	Delete current call memory

#### 3.2.3 Voicemail

From this menu, you can view all voicemail memory.

For detailed information about voicemail, please refer to page 27.

# 3.2.4 Call settings (1)

You can access Call settings by selecting "Settings" on the main menu.

## Available options:

• Black list

Touch to set auto reject the number in black list. You can add numbers from contact or input directly for white list.

• White list

Touch to set auto answer the number in white list. You can add numbers from contact or input directly for white list.

• Auto redial

You can activate or deactivate automatic callback for calls that do not get through the first time.

• Call time reminder

You can select it to set reminder time.

• Auto quick end

You can set auto quick end on or off.

• Auto quick end time

You can set the time from 1-9999 seconds.

• Reject unknown number

You can set reject unknown number on or off.

• Reject by SMS

You can set the function on or off and SMS templates.

Connect notice

You can set connect tone when call connected.

• Auto answer

You can set auto answer when it is in headset mode.

Contact your network operator to check service availability.

Additional call settings

#### Hide my caller ID

Hide number/ unhide number/ decide by network.

#### **Call waiting**

Activate/deactivate the notification of a second incoming call by a beep.

#### **Call forwarding**

You can activate, cancel or verify the status of calls forwarded to voicemail or to a specified number. The following configurations are possible:

Unconditional: automatic forwarding of all your calls.

Conditional: if your line is busy, if you don't answer or if you are outside the network range.

#### Call barring

You can activate or deactivate call barring for outgoing and incoming calls. The various options are:

#### Outgoing calls

All calls	All outgoing calls are barred.
International calls	Outgoing international calls are barred.
International except home	Outgoing international calls except those to your country of subscription are barred.

### Incoming calls

All calls	All incoming calls are barred.		
When roaming	Incoming calls are barred when you are abroad.		
Change barring bassword	Change the original password for activating call barring.		

## 3.3 Contacts

#### 3.3.1 Adding a contact

You can add a new contact by selecting "Add contact".

The following fields are accessible when you create a new entry in Contacts: Name, Number, Email, Address, Birthday, Title, Company, Note, Group, Ringtone and Storage.

#### Adding birthday reminder

You can set a birthday reminder when editing contact information. This will remind you at regular intervals during the day prior to the set date.



If you use your phone abroad, store your Contact numbers in international format: "+" followed by the country code.

#### 3.3.2 Importing, exporting and sharing contacts

From Contacts screen, press **Settings** key to open the contacts settings option menu, touch **Import/Export contacts**. From here you can exchange contacts between Phone and SD card; Phone and SIM card.

You can share a single contact or contacts with others by sending the contact's vCard to them via Bluetooth, SMS, Email, etc.

Touch a contact you want to share, touch **Share** from Local screen, then select the application to perform this action.

#### 3.3.3 Synchronizing contacts in multiple accounts

Contacts, data or other information can be synchronized from multiple accounts, depending on the applications installed on your phone.

#### 3.3.4 Consulting your contacts

You can access this function from the main menu screen by selecting "Contacts".

#### Searching for a contact

You can search for a contact by entering the initial of their name. Subsequent letters may be added to refine the search.

#### Viewing a contact

Select a name from your contacts, then touch it to read the contact details.

#### Making a call

Locate the name you want to call, then press 🥵

If several numbers are associated with the name to be called, you must first choose the number from the list (Mobile, Work, etc.), and then press 🧶 to make the call.

#### 3.3.5 Available options

From the contact list or contact info screen, you can access the following options:

Delete	Delete the selected contact.			
Message	Send an SMS/MMS to a contact you selected from Contacts.			
My vCard	Touch to set up My vCard.			
Contacts settings	Contact to display	Touch to choose Phone or SIM to display.		
	Name display	Touch to choose Last name first or First name first to display.		
	Set speed dial list	Touch to Add from Phonebook.		
	Backup contacts	Backup the contacts to the memory card.		
	Restore contacts	Restore the contacts to the memory card.		
	Import contacts	Copy the contact you selected from SIM card to phone, only if there is sufficient memory.		
	Export contacts	Copy the contact you selected from phone to SIM card, only if there is sufficient memory.		
	Fixed dial number	Touch to set Fixed dial number.		
	Own number	Touch to edit own number.		
Add contact	Touch to Add new contact.			
Groups	Touch to Add or Delete group.			
Share	Share the marked contact by bluetooth.			

# 4 Messaging, Email

#### 4.1 Messaging.....

You can create, edit and receive SMS and MMS with this mobile phone.

MMS enables you to send video clips, images, photos, animations and sounds to other compatible mobiles and e-mail addresses.



The MMS function can only be used if the service is provided by your operator, if your contract includes the MMS option and if all the parameters for MMS have been entered.

#### 4.1.1 Write message

On message list screen, touch **New message** to write text/multimedia messages.



#### Sending a text message

Enter mobile phone number of the recipient on **To** bar or touch <u>u</u> to add recipients, touch **Tap to compose** bar to enter the text of the message. When finished, touch **Send** to send the text message.



An SMS of more than 160 characters will be charged as several SMS. Specific letters (accent) will also increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

### Sending a multimedia message

MMS enables you to send video clips, images, photos, Emoticons, slides and sounds to other compatible mobiles.

An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached or Subject added.

#### 4.1.2 Available options when writing new SMS/MMS

Send	Send the message you drafted
Save	Save current message as draft
Insert	Insert Emoticons, Template, Multimedia, Attachment, Text and Slide.
Add subject	Touch to Add subject
Cc/Bcc	Touch to add contacts to Cc or Bcc.

#### 4.1.3 Messaging settings

• Templates

Select your template for text message or multimedia message.

• SIM messages

Select to copy to phone/detele.

Memory status

Show memory used on the phone, SIM card and SD card.

• Text message

Preferred connection	Select default connection: GPRS or GSM.
Profile settings	Profiles can be retrieved directly from SIM card. Alternatively, you can create your own profile.
Voicemail server	View and edit the voicemail number.
Delivery report	Request for acknowledgement of delivery report On/Off.
Reply path <sup>(1)</sup>	Show reply path. Save sent messages: save all your sent messages.
Alphabet management	Enables the definition of SMS data coding for SMS sending.

# • Multimedia message

Data connection settings	Select default connection settings.
Edit	Set slide timing, picture resize etc.
Sending	Set the values for validity period, delivery report, read report, priority, delivery time, etc.
Retrieve	Set the values for Home network, Roaming network, etc.
Preferred storage	Select default message storage, Phone or SD card.

#### Service message

Set the values for Enable push, White list, etc.

(1) Depending on your network operator.

#### Broadcast SMS<sup>(1)</sup>

Activation	Enable to receive broadcast SMS.
Receiving channels	Select/Add/Edit/Delete channels.
Languages	Language selection.

Conversational mode

Select on /off mode.

4.2 Email.....

Besides your Gmail account, you can also set-up external POP3 or IMAP email accounts in your phone.

To access this function, touch Email from Home screen.

An email wizard will guide you through the steps to set-up an email account.

- Enter the email address and password of the account you want to set-up.
- Touch Next. If the account you entered is not provided by your service provider in the phone, you will be prompted to go to the email account settings screen to enter settings manually. Or you can touch Manual setup to directly enter the incoming and outgoing settings for the email account you are setting up.
- Enter the account name and display name in outgoing emails.
- Touch Done.
- To add another email account, you can select "Other Email accounts" to access Email account screen.

#### 4.2.1 Write new email

Select "Account" from the Email screen to enter the email writing interface. You can add a recipient by entering their Email address in the enter bar, or selecting a contact from Contacts.

#### 4.2.2 Available options

New email	Touch to edit the email you want to send.
Refresh	Touch to refresh the email.
Settings	Set the values for default account, storage, priority, etc

# 5 Getting connected

To connect to the Internet with this phone, you can use GPRS/EDGE networks or Wi-Fi, whichever is most convenient.

### 5.1 Connecting to the Internet

#### 5.1.1 GPRS/EDGE

The first time you turn on your phone with SIM card inserted, it will automatically configure network service: GPRS, EDGE.

To check the network connection you are using, press **Menu** key on Home screen, then touch **Settings\Network & connectivity\Mobile network settings**.

5.1.2 Wi-Fi .....

Using Wi-Fi, you can connect to the Internet when your phone is within range of a wireless network. Wi-Fi can be used on phone even when no SIM card is inserted.

### To turn Wi-Fi on and connect to a wireless network

- Press Menu key from Home screen.
- Touch Wi-Fi.
- Touch a Wi-Fi network to connect. If the network you selected is secured, you are
  required to enter a password or other credentials (you may contact network operator
  for details). When finished, touch Connect.

#### Available options:

Add	Press to add new Wi-Fi networks of your choice when Wi-Fi is on
Refresh	Press to refresh all the available Wi-Fi networks
Advanced	Touch to set Wi-Fi sleep policy and auto connection.
Manage	Touch to manage Wi-Fi networks.

Depending on your network operator.

## 5.2 WEB

**WEB** lets you browse the entire Web anywhere. It recognises and suggests URL completions based on your bookmarks and browsing history, lets you save pages for viewing offline and gives your phone a virtual mouse. You can use Opera, Internet, Search, etc as browser.

#### Find things faster

The new Opera Mini lets you search for text within a web page so you can get to the information you need even quicker than before.

#### Get to your Web sites faster

When typing web addresses, Opera Mini will recognize and suggest completions for you based on your bookmarks and browsing history, making address input faster, easier and much more intuitive.

#### Save it for later

Opera Mini lets you save pages for offline viewing. This means you can find and read web pages you're interested in, even when you're on a plane, in the subway, or in other places where you can't get network reception. Depending on your phone, you may need to choose a destination folder for storing pages for offline viewing.

# 5.3 Connecting to a computer via USB

With the USB cable, you can transfer media files and other files between your phone's microSD card and the computer.

To connect your phone to the computer:

- Use the USB cable that came with your phone to connect the phone to a USB port on your computer. You will receive a popped up menu when connecting to a USB cable.
- Touch **Mass storage** in the dialog that opens to confirm that you want to transfer files.

#### To disconnect:

- Unmount the microSD card on your computer.
- The icon in the Status icons is disappeared when plug out the USB cable.

### To locate data you have transferred or downloaded in your microSD card:

- Touch Application tab from Home screen to open the applications list.
- Touch File Manager.

All data you have downloaded are stored in **File Manager**, where you can view media files (videos, photos, music and others), rename files, install applications into your phone, etc.

# 5.4 Sharing your phone's mobile data connection

You can share your phone's mobile data connection with a single computer via a USB cable (USB tethering).

- When you connect the handset to PC, you'll get the notification of USB connected.
- Touch "USB tethering" to activate this function.



The functions may incur additional network charges from your network operator. Extra fees may also be charged in roaming areas.

# 6 Multimedia applications

## 6.1 Facebook

Facebook is a social utility that connects people with friends and others who work, study and live around them. You can select "Facebook" in main menu to launch Facebook application.

#### 6.1.1 News Feed

To access this feature, you can select "Facebook/News Feed" from the main menu screen.

This menu enables users to view a constantly updated list of their Facebook friends' activity, profile changes, upcoming events, birthdays, conversations taking place between the walls of their friends, etc.

### 6.1.2 Messages

From this menu, you can exchange messages with your Facebook friends.

Select "+New Conversation" to enter the message editing screen, enter your friend's name or select one or more friends from your friends list by pressing the OK key, then enter your message text. When finished, press the OK key to send it.

# 6.1.3 Requests

To access this feature, select "Facebook/Requests" from the main menu screen. This menu displays a list of Facebook friend requests. You can accept or decline the requests.

### 6.1.4 Notifications

To access this feature, select "Facebook/Notifications" from the main menu screen. This menu displays all notifications from your Facebook friends.

#### 6.1.5 Events

To access this feature, select "Facebook/Events" from the main menu screen. This menu displays the list of all events and the list of birthdays of all Facebook friends.

#### 6.1.6 Photos

This menu displays your profile photos, photos taken by you and uploaded to Facebook. You can take a photo by selecting **"Take a photo"**.

#### 6.1.7 Friends

You can access this function from the main menu screen by selecting **"Friends**". When accessing this menu, you will see a list of all your Facebook friends. You can also find friends by selecting **"Find More Friends**".

#### 6.1.8 Profile

To access this feature, you can select **"Facebook/Profile**" from the main menu screen. This menu displays all your status and post messages from your Facebook friends, your friends, photos, phone, Email, birthday, etc.

#### 6.1.9 Find Friends

This menu enables you to add Facebook friends by finding friends from your address book, invite a friend by email or SMS, or browsing people you may know.

#### 6.1.10 Search

To access this feature, select "Facebook/Search" from the main menu screen. This menu enables users to search for a friend they want to connect with, or locate a page they want to view, etc.

#### 6.1.11 Settings

As your phone supports Facebook, you can access settings for this feature by selecting "Facebook/Settings" from the main menu screen.

From this menu, you can set Font size, Language, Show news time, Show comment time and log out.

# 6.2 Social

You can enter this menu by selecting "Social" on the main menu.

It enables to you easily access features including Facebook Chat and Twitter.

#### 6.2.1 Facebook Chat

To access this feature, you can select "Social/Facebook Chat" from the main menu screen.

Facebook Chat is a service which provides a new way to communicate with your friends in real-time. Chat allows more immediacy than using either the Wall or Inbox which are the ways of keeping up with friends. No installation or assembly is required. Messages are delivered and displayed to your friend as soon as they are sent. You can also collapse conversations to get them out of the way and go offline if you do not want to use chat at all.

6.3 Twitter .....

Twitter is a social networking and microblogging service that has gained notability and popularity worldwide. This feature enables phone users to exchange news updates and ideas with a community in the form of messages or posts. Posts are displayed on the author's profile page and delivered to the author's subscribers or followers.

To open an account online, please go to: http://m.twitter.com

6.4 Music .....

You can access this feature from the main menu screen by selecting "**Music**". From here, you can access the Music player.

#### 6.4.1 Music player

Gives you full flexibility when managing music both on your mobile and SD card.

You can access your music files through one of the following:

Songs	Contains all songs both on phone and SD card.
Artists/Albums/ Playlists	Music files are categorized by Artists, Albums, Playlists based or information stored in the tags.
Now playing	Show the palying music.
Add to	Mark the songs then add to New playlist or Favorites.
Play all	Touch to play all the songs.
Delete	Mark the songs to delete.
Refresh	Update the information of songs saved in phone or SD card.

#### 6.4.2 Music playing mode



#### 6.4.3 Music settings

#### Sound effect settings

- Equalizer Select different playback styles from presets in your phone.
- **3D surround** Enables your player to play songs in different mode.
- Reverb effect Enables your player to play in different effect.

#### Music database settings

- Reset database Enables you to reset music database.
- 6.5 FM radio .....

Your phone is equipped with an FM radio <sup>(1)</sup> with RDS <sup>(2)</sup> functionality. You can use the application as a traditional radio with saved channels or display parallel visual information related to the radio program if you tune to stations offering Visual Radio service. You can listen while running other applications. And you need to plug in earphone to listen.



You must plug in your headset to use the radio, as this works as an antenna when connected to your phone.

## 6.6 Camera.....

Your mobile phone is fitted with a camera for taking photos and shooting videos.

To access this function, select in from the home screen.



SD card is available, you need to set manually as a preferred storage location for any photos and videos which you take.

#### 6.6.1 Take a photo, save or delete

The screen acts as the viewfinder. Position the object or landscape in the viewfinder and press a to take the image which will then be automatically saved. If you do not want the picture to be kept, you may delete it by selecting "**Delete**".

#### 6.6.2 Camera settings

Before taking a photo, you can adjust a number of settings by selecting 🚳 :

- Select to choose night or auto mode. Select to choose the camera mode 0 Select to activate or deactivate light mode. wв Select to adjust the exposure value ΕV (ř) Select to set the time. Select to make the settings. Ō. 6.6.3 Further operations after taking a photo When you have taken a photo, pressing it, you will see the following options: Plav Play the current picture. Rotate the current picture. Rotate Delete the current picture. Delete Edit Edit the current picture. Set as Set the current picture as wallpaper, contact picture, etc. Share Share the current picture by MMS. Email, Bluetooth, etc. Detail View the image details.
- (1) The quality of the radio depends on the coverage of the radio station in that particular area.
- (2) Depending on your network operator and market.

#### 6.7 Video.....

The "Video" album contains all video clips recorded by the user, originally embedded in the phone and downloaded to the phone or memory card.

Contains all video clips both in phone and memory card and enables you to Play.

6.8 Recorder .....

Accessing "Recorder" from the main menu allows you to make voice or sound recordings.

Recorder allows you to record voice/sound for seconds/hours.

6.9 Gallery.....

This menu displays the following tabs when accessed:

From Camera	List photos and videos you have taken
My pictures	List images provided with the phone or SD card
My videos	List videos provided with the phone or SD card

6.10 Clock.....



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The WorldTime shows current local time and the time zone in different cities. You may view up to three cities at one time.

6.11 Alarm.....

Your mobile phone has a built-in alarm clock with a snooze feature. You can set up to ten separate alarms and choose whether or not the alarm should repeat.

Repetition	You may select <b>Once</b> (default)/ <b>Everyday/Days</b> or customize as desired.
Ringtone	You may choose one ringtone or music as the alarm melody.
Vibrate	You can select the Vibrate mode on/off.
Label	You can add the label.

# 6.12 Calendar.....



Once you enter this menu from the main menu screen, you'll see a month-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked in colour.

### Available options:

Add	Add event.
Month/Week/Day	View the calendar by month, week or day.
Events	View the upcoming events.



When you are logged onto Facebook, all your Facebook friends' birthday reminders will be synced automatically to your local calendar.

# 6.13 Application manager



Access useful applications from this menu.

The applications include Facebook, Twitter, Y! Finance, Y! Messenger, Y! News, Y! Weather and etc.

# 7 Tools

Your phone is equipped with several frequently used tools. You can access these tools on the main menu.

#### 7.1 Tasks.....

Enables you to easily manage and track the progress of a task with priorities. All the tasks will be sorted by due date.

#### Available options:

Add	Touch to add task.
Search	Search the task.
Delete	Delete the Appointment

# 7.2 Notes.....

You can create a note in text by accessing "Notes" from the main menu list.

### Available options:

Add	Add new text note.
Category	Touch to choose the different color background as category
Delete	Delete note.
Search	Search note.

# 7.3 Calculator

Access this feature by selecting "Calculator" from the main menu list.

Enter a number, select the type of operation to be performed, and enter the second number, then press the equal mark key to display the result.

Once an operation is complete, you can select " 
 to clear numbers and carry out a new operation.

7.4 Converter.....

You can use the Weight, Currency and Length conversion by selecting the unit you wish to convert, then input the digits. Finally you 'll get the answer at the below unit.

# 7.5 M-PESA .....

### You may access M-PESA by access Service from the main menu and select M-PESA.

M-PESA is a money transfer service that allows you to send and receive money from your phone, top-up airtime, make bill payments and buy goods. Visit an authorised retailer with your identification document to register for the service. Once registered you will receive an SMS to activate your account and create your personal identification number (PIN). Keep your PIN to yourself and do not share it with anyone.

When your account is live you will have access to a range of services. You can put money into your account by depositing cash at an authorised retailer in exchange for electronic money which you can send to your family and friends anywhere in your country. You can also withdraw cash from your account at retail outlets. Every transaction is secured by your PIN and is confirmed by SMS.

M-PESA is only available from Vodafone and may not be provided in all countries.

# 7.6 File manager .....

You will have an access to all audio, visual files and etc. stored in phone or SD card in File manager. You can access a number of items with this option: **My images, My videos, From Camera, My audio, My applications, My received, My recordings, My ringtones, My documents,** etc.

#### 77 Applications & Internal storage

#### 7.7.1 Applications

With this phone, some build-in other third party applications are available for your convenience.

With the built-in applications, you can

- Communicate with friends
- Exchange messages or emails with friends
- Track you location, view traffic situations, search for locations and get navigation information to your destination

For more information about these applications, please check user manual online: www. vodafone com/vodafone575

#### 7.7.2 Storage status

#### Available space

Display the amount of internal phone storage used by the operating system, its components, applications (including those you downloaded), and their permanent and temporary data.



If a warning message comes up saving that phone memory is limited, you are required to free up space by deleting some unwanted applications, downloaded files etc.

#### 8 Settings......



From the main menu, select the menu icon 🚧 and select the function of your choice in order to customise your phone: Network & connectivity, Connection management, Default browser, Sound settings, Security settings, Accounts settings, Display settings, Date & time settings, Language & input, Advanced settings, Call settings, Contacts settings and Messaging settings.

#### 8.1 Factory data reset

#### To activate factory data reset:

- Press Menu key from Home screen
- Touch Settings\Advanced settings\Restore factory setting

Phone reset will erase all of your personal data from internal phone storage, including information about your SNS account, any other accounts, your system and application settings, and any downloaded applications. You can input phone password as "1234" to restart the phone.

When you are unable to power on your phone, there is another way to perform a factory data reset by using hardware keys. Hold down Volume up key and press Power key at same time until the screen lights up.

#### Network & connectivity 8.2

In Flight mode, voice calls, Bluetooth, messaging and other network related functions are barred. It can be used to increase standby duration.

#### **Connectivity settings**

Flight mode

•

- Wi-Fi You can turn on/off of Wi-Fi.
- You can manage wireless access points after the Wi-Fi is on. Wi-Fi settings
  - Bluetooth You can turn on/off of Bluetooth.
- Bluetooth settings You can manage Bluetooth connections after the Bluetooth • is on.

### Cellular network settings

•	Data enabled	You can turn on/off of Data.
•	Data roaming	You can turn on/off of Data roaming.
•	Mobile network	You can set operator and service mode.
	settings	
•	Data accounts	You can manage data accounts

 Internet tethering You can manage internet tethering.

#### 8.3 **Connection management**

Touch to manage your connections.

#### Default browser 8.4

Touch to select default browser from Internet (Opera Mini), Opera Mobile and Ask all the time.

#### Sound settings 8.5

Silent	This profile will turn off all ringtones, even notification sounds except media $\&$ alarm.							
Vibration	When " <b>On</b> ", the phone vibrates when there are incoming calls and notifications.							
Ascending	The ring ascends when " <b>On</b> ".							
Ring volume	Touch it to adjust incoming calls & notification's volume.							
Notification sound	For new events notification.							
Incoming call ringtone	Touch to choose the ringtone.							
New message ringtone	Touch to choose the ringtone.							
New Email ringtone	Touch to choose the ringtone.							

# Device sound

- Touch vibration Select it for touch vibration feedback. •
- Select it for touch sound feedback Touch sound ٠
- Dial pad sound Select it for using dial pad. ٠
- System alert Select it for error alert, warning alert, etc.
- Power on/off sound Select it for on/ff the sound.

#### 86 Security settings

You can manage Phone and SIM, Certificate manager and Rights manager.

Power-on Lock	Active it with new password.
Change password	Change phone password.
PIN lock	Active it with PIN password.
Change PIN	Change PIN code.
Change PIN2	A protection code for certain SIM card features (Billing/Cost/ FDN, etc.) will be required if you attempt to access it, when the code is activated. Select to update it with a new one (between 4 and 8 digits).

#### 8.7 Accounts settings

You can manage Twitter and Facebook. See page 48.

#### 8.8 **Display settings**

Brightness	Touch to adjust the brightness of the screen.				
Screen auto-lock	Touch to adjust the time of screen auto-lock.				
Wallpaper	The wallpaper is displayed when you switch on your phone. By selecting "Wallpaper" you can customise it by replacing the default image or animation displayed on your phone.				
Switch transition	Touch to adjust the switch transition.				

#### 8.9 Date & time settings

Set time automatically	Touch	to set	t tir	me aut	omati	cally	on/o	ff/	always	ask.	
Home city	Touch	to set	t th	ne hom	e city.						
Time settings	Allows	you	to	set the	date	and	time	in	either	12/24	h format.

You can also set the daylight saving adjustment. Date settings

Touch to set the date and format.

# 8.10 Language & input

Touch to choose the system language. System language International Touch to choose the keyboards language. kevboards

# 8.11 Advanced settings

Set up your schedule power on or off. Schedule power on/off SIM usage Restore factory settings

Manage your SIM usage. See page 52.

# 8.12 Call settings

See page 30.

8.13 Contacts settings See page 33.

Messaging settings 8.14 See page 36.

#### 9 Making the most of your mobile

#### Vodafone 575 PC suite 91

Vodafone 575 PC suite is available for downloading from the website: www.vodafone.com/vodafone575

The Vodafone 575 PC suite includes:

- GPRS Modem Use your phone to connect a PC to the internet.
- Multimedia Personalization Customize your phone with images, animations and melodies.
- Music management Create and transfer playlists with music files and provide lyric editing.
- Messaging You can compose SMS/MMS easily on your PC and transfer them to your phone.

## Supported Operating Systems

Windows XP/Vista/Windows 7/Windows 8.

#### Vodafone 575 Software Upgrade 9.2

Using the Vodafone 575 Software Upgrade tool you can update your phone's software from your PC.

Download Vodafone 575 Software Upgrade from website (www.vodafone.com/vodafone575) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool).

Your phone will now have the latest software.



All personal information will be permanently lost following the update process. We recommend you backup your personal data using Vodafone 575 PC suite before upgrading.

# 10 Telephone warranty

### WARRANTY TERMS AND CONDITIONS

- 1. Vodafone undertakes the warranty of this Mobile Phone for a period of two (2) years from the date of Purchase by the original owner (not transferable) under normal use.
- The Battery has a limited warranty for twelve (12) months, and Charger for twenty-four (24) months against manufacturing defects. Other accessories have a limited warranty for twenty-four (24) months against manufacturing defects.
- 3. This Warranty does not cover damage resulting from;
  - a) Normal wear & tear of the equipment;
  - b) Defects and damages due to the equipment being used other than its normal and customary manner;
  - c) An unauthorized disassembly, repair, alteration or modification being carried out;
  - d) Misuse, abuse, negligence or accident howsoever caused;
  - e) Defects or damage arising from improper testing, operation, maintenance, installation, or any alteration or modification;
  - f) Defects or damage due to spillage of food or liquids, corrosion, rust or the use of wrong voltage;
  - g) Scratches or damage to plastic surfaces and all other externally exposed parts that are due to normal customer use;

- 4. The Handset requiring service/repair must be delivered at the user's cost.
- 5. This warranty will be null and void in any of the following events:
  - a) If the serial number or warranty seal on the equipment has been defaced or removed.
  - b) If any term contained in this warranty has been altered or modified in any way without prior written consent of Vodafone.
- 6. The limited warranty extends only to customer who purchase the product in one of the countries (or areas) set forth at the end of this document. The limited warranty is only valid in Vodafone's intended country (or area) of sale of the Product.
- If the product is returned to Vodafone after the expiration of the warranty period, Vodafone's normal service policies shall apply and the Consumer will be charged accordingly.
  - a) Vodafone neither assumes for it any other obligation or liability beyond that which is expressly provided for in this limited warranty.
  - b) All warranty information, product features and specifications are subject to change without notice.
- 8. THIS WARRANTY IS IN LIEU OF ANY AND OTHER WARRANTIES EXPRESSED OR IMPLIED, SPECIFICALLY INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. VODAFONE ASSUMES NO LIABILITY FOR THE BREACH OF THE WARRANTY BEYOND CORRECTING THE BREACH IN THE MANNER DESCRIBED ABOVE. IN NO EVENT SHALL VODAFONE BE LIABLE FOR CONSEQUENCES.

# **11 Accessories**

The latest generation of Vodafone GSM mobile phones offers a built-in handsfree feature that allows you to use the phone from a distance, placed on a table for example. For those who prefer to keep their conversations confidential, an earpiece is also available known as the headset.

- 1. Charger
- 2. Battery
- 3. USB cable
- 4. Stereo headset



Only use your phone with batteries, chargers and accessories in your box.

# **12 Trouble shootings**

#### Q1. Why does my alarm not work?

Firstly, please be noted that the alarm does not work in power off mode.

Secondly, please remember to check the bar of the icon is blue after you finish editing your alarm. If the bar of the Icon is not blue, means the alarm is not activated. When the bar of the icon is blue, the alarm is activated successfully.

#### Q2. Why couldn't I see the SD card on PC?

1. Please make sure your SD card is undamaged and can be recognized by your handset.



- 2. Please make sure the correct USB cable for Vodafone 575 is used.
- When you connect the handset to PC, you'll get the notification of USB connected. Please press Mass storage, and then you can access your SD card on PC.

#### Q3. How can I uninstall the applications?

The built-in applications in the handset are not allowed to be uninstalled. You can only uninstall the applications installed by yourself.

Please press **Menu** key at home screen-> **Application manager**, then you can see the applications installed by yourself. Please click the one that you want to uninstall and follow the uninstall process.

#### Q4. How can I connect to Wi-Fi?

Please press Main menu key at home screen -> Settings -> Network & connectivity ->WIFI Settings -> The available Wi-Fi networks will be listed.

Press the network which you want to connect. If the connection is successful, the Wi-Fi icon will be shown on the top of the status bar, near the antenna signal icon.

Q5. Handset cannot power on or power on with strange behavior, such as can not charge, charge abnormally, unlock the screen when you forget the screen unlock pattern, and etc ...

You can initiate a master reboot to the handset following steps as described:

Power off the handset; long press **Volume Up** key + **Power On** in power off mode at the same time for a few seconds until you see the reset interface. After reset you can use mobile normally.

Please note that user data format will erase all data from your phone (not include SD card files).

There is a another method: Use Vodafone Software Upgrade tool to perform software upgrading. You can download this tool from VodaFone website.

After installed in your PC, a latest software will be downloaded in your phone according to the hint.

# Q6. Why is there a notification of connection error or certificates error when I use mail or social network applications?

If the time or time zone is not correctly set, the phone might have connection error or certificates error when you use the above applications. Please set your handset's time to the correct local time including time zone, date and time.