

SAS FOR WORK BENEFITS

1. APPLICABILITY

- 1.1 These terms and conditions for SAS for Work Benefits included in the SAS for Work program (previously called SAS For Business) applies to corporate customers (hereinafter the "**Buyer**") having a valid SAS for Work agreement (previously called SAS For Business) (hereinafter the "**Agreement**") with SAS.
- 1.2 The SAS for Work Benefits offered by SAS depend on the Buyer's tier level within the SAS for Work program: (i) Member; (ii) Select; or (iii) Partner.
- 1.3 SAS for Work Benefits included hereunder are additional to other benefits enjoyed by the Buyer in accordance with its Agreement with SAS.
- 1.4 SAS reserves the right to, at its sole discretion and without any liability, change these terms and conditions by publishing amended versions on SAS' website. The most recent version of these terms and conditions replaces all previous versions.

2. SAS FOR WORK BENEFITS

- 2.1 The SAS for Work Benefits included under these terms and conditions are listed below:
 - Name change free of charge (valid for bookings made on or after 11 June 2024);
 - (ii) Free seat in SAS Plus and SAS Business (valid for bookings made on or after 11 June 2024); and
 - (iii) Fast track free of charge in SAS Go for EuroBonus Silver members (valid for bookings made on or after 27 August 2024)
 the "SAS for Work Benefits".

2.2 Name change free of charge

- 2.2.1 SAS offers name change free of charge on SK operated flights for Buyer irrespective of its tier level.
- 2.2.2 Free name change is applicable to corporate net fares and public fares with valid Corporate Mandatory Prefix ("**CMP**") code. For all other fares, concepts and/or products, please refer to their applicable terms and conditions.
- 2.2.3 The new passenger must qualify for travel according to the Agreement, i.e. be connected to the same CMP code as the original passenger.
- 2.2.4 Free name change is subject to SAS' general rules applicable to name changes, which can be found on flysas.com (<u>Rebook or Change Your Ticket | SAS</u> (flysas.com)).

2.3 Free seat in SAS Plus and SAS Business

- 2.3.1 SAS offers free seating in SAS Plus and SAS Business on SK operated flights for a Buyer within the following tier levels: Select and Partner. Seating in row 1 is not included in the offer of free seating.
- 2.3.2 The offer of free seating in SAS Plus and SAS Business applies to rebooking of a ticket made on or after 11 June 2024, provided that the Buyer retains Select or Partner status at the time the rebooking is made. In the event the Buyer's tier level has changed to Member at the time of rebooking, the offer of free seating will not apply.
- 2.3.3 The offer of free seating is available via SAS' website or SAS' app and can be added via *Manage My Booking* <u>after</u> ticketing and once end of transaction is completed. Availability of this offer in the travel agent channel is subject to travel agent's technical possibilities. The SAS' seat map will show seats as chargeable before the booking has been completed. SAS shall not be liable for any seats that Buyer has paid for (i.e. fees paid by Buyer will not be reimbursed by SAS).
- 2.4 Fast track free of charge in SAS Go for EuroBonus Silver Members
- 2.4.1 SAS offers fast track free of charge in SAS Go ("Free Fast Track") from selected airports ("Selected Airports") subject to the following conditions:
 - Buyer has previously booked (at least once during the last twelve months) one flight segment on an SK operated flight, using its CMP code;
 - (ii) Buyer has added its EuroBonus Silver membership number at the time of booking (i.e., not possible to add afterwards);
 - (iii) Buyer travels on an SK operated flight;
 - (iv) Buyer is travelling on a corporate net fare or a public fare with a valid CMP code; and
 - (v) *Fast track* is displayed on the boarding card.

SAS shall not be liable for any loss or damage that arise due to Free Fast Track not being provided if the above conditions are not met. SAS will not refund any potential fees paid for fast track.

2.4.2 Free Fast Track is only available at Selected Airports at the date of departure. List of Selected Airports can be found on flysas.com (Fast Track – <u>A Faster Way Through Security | SAS</u> (flysas.com)). Free Fast Track is not applicable to transfer airports. SAS may at any time and at its own discretion add or delete Selected Airports.



- 2.5 The offer of SAS for Work Benefits is subject to the Buyer including its CMP code in the booking. Without such identifier, Buyer may be subject to payment of applicable fees.
- 2.6 SAS shall not be held liable for any technical errors, malfunctions or interruptions in service that may occur. This includes, but is not limited to, issues related to software, hardware, or network failures. SAS is not responsible for any damages or losses resulting from such errors.