

SMART HOME MONITORING



# Outdoor Day/Night Camera

Set-Up Guide

# Thanks for choosing Rogers Smart Home Monitoring!

Once you've set-up your Outdoor Day/Night Camera, you will be able to keep an eye on your property at all times, from your smartphone. This dust and water resistant camera is built to withstand the elements outdoors, so you can see clearly what's happening outside your home - even at night.

**Let's begin!**

# Helpful hints

Please refer to the enclosed **manufacturer's installation guide** for operating and safety instructions. To avoid injury, read all set-up and safety information included in your package before installing and setting up your device. As set out in your service agreement, Rogers will not be liable for any damage to your property as a result of your installation. If you encounter a problem setting up your device, or wish to book a Rogers technician to come set it up, please call Rogers Technical Support at **1-888-764-3771** or visit [www.rogers.com/install](http://www.rogers.com/install).

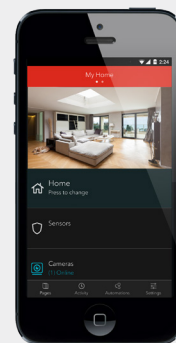
# Package contents

1. The Outdoor Day/Night Camera
2. Camera Mounting Swivel Connector
3. Antenna
4. Camera mounting stand
5. Ethernet Cable (with water sealing cap)
6. Camera Mounting Base
7. Power Adapter
8. Mounting Screws
9. Power Extension Cable (with water sealing cap)
10. Power Adapter
11. Screws

# Which Smart Home Monitoring plan do you have?

## 1. Basic Plan

You'll be installing this device with your smartphone today. to go to Section 1.



or

## 2. Aware, Assure, Protect, Control Plan

You'll be installing this device with your Touchpad today. to go to Section 2.



Can't remember which plan you're on? Login to your MyRogers account and look under "Account Services" or visit [smarthome.rogers.com](http://smarthome.rogers.com).

### Helpful hints:

Please refer to the enclosed **manufacturer's installation guide** for operating and safety instructions. To avoid injury, read all set-up and safety information included in your package before installing and setting up your device. As set out in your service agreement, Rogers will not be liable for any damage to your property as a result of your installation. If you encounter a problem setting up your device, or wish to book a Rogers technician to come set it up, please call Rogers Technical Support at **1 888 764-3771** or visit [www.rogers.com/install](http://www.rogers.com/install).

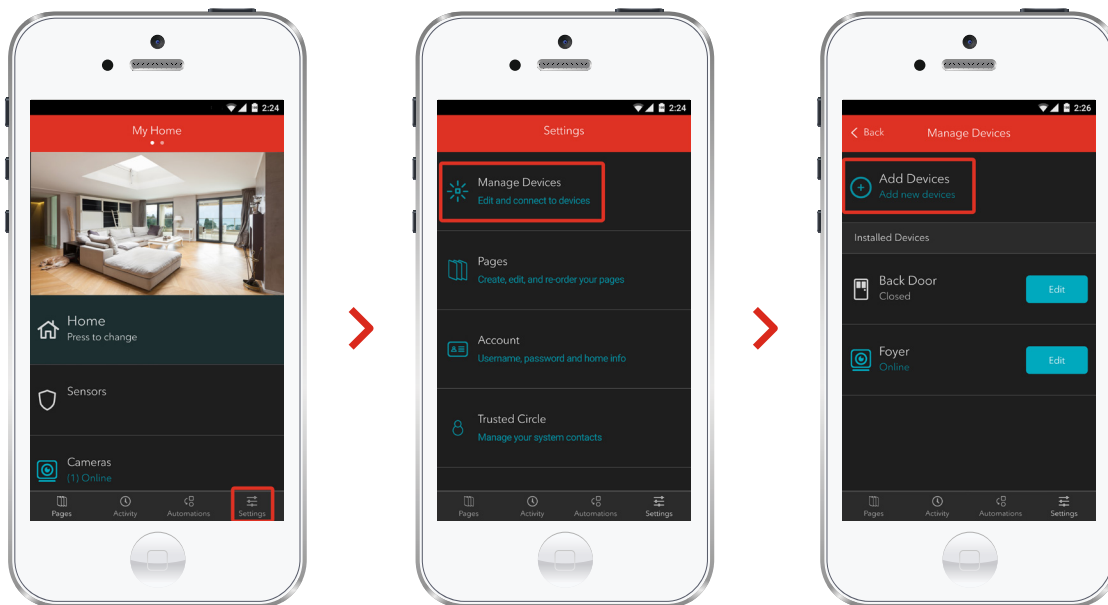
# ① Pairing the Outdoor Day/Night Camera with your smartphone

## Before you begin:

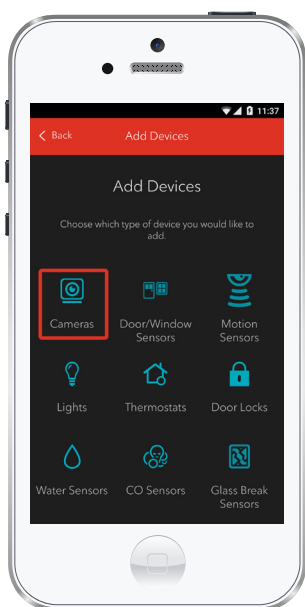
Login to your Rogers Smart Home Monitoring app. (Can't remember your login info? Visit [rogers.com](https://rogers.com) to retrieve your username or password). These steps should be followed once you have completed the activation of your Smart Home Monitoring Basic Kit.

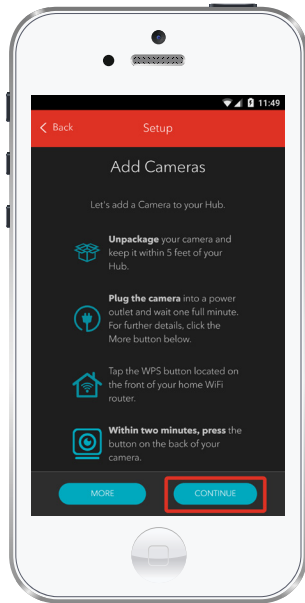
Note: Please pair one Outdoor Day/Night camera at a time.

1. Login to your Rogers Smart Home Monitoring app. (Can't remember your login info? Visit [rogers.com](https://rogers.com) to retrieve your username or password).
2. On **My Home** screen, tap **Settings**, then **Manage Devices** then **Add Devices**.

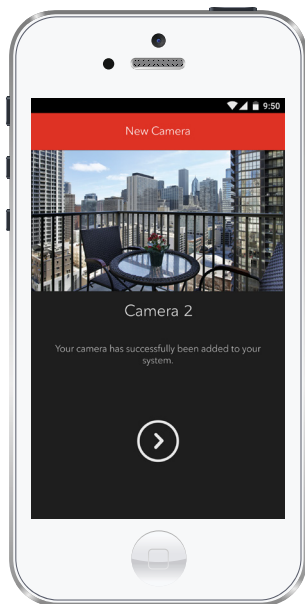


3. Tap **Cameras**.

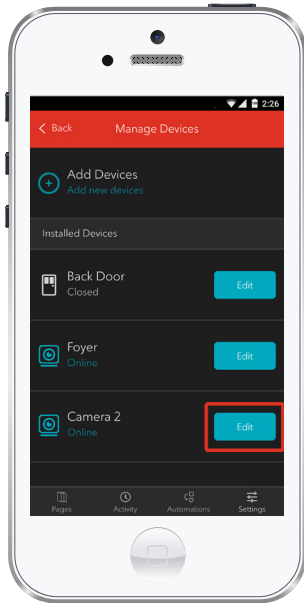




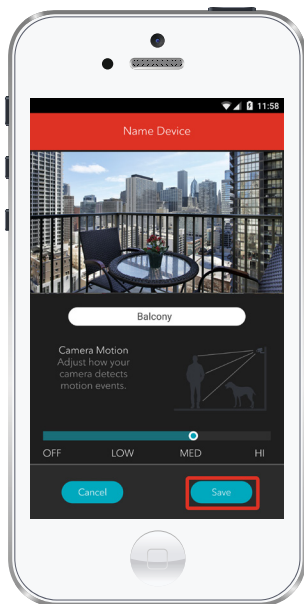
4. Prepare your Outdoor Day/Night to be paired following the simple instructions on your screen. For more detailed instructions, you can tap [More](#).



5. Once the Outdoor Day/Night is connected you will see a message indicated that it has been successfully added to your system.



6. Tap **Edit** to configure the Outdoor Day/Night.



7. The naming box shows the default name of Outdoor Day/Night. Tap on this box to customize its name (e.g. Balcony).

When you're done, tap **Save**.

# Your installation is done!

Your Outdoor Day/Night Camera is now part of your Smart Home Monitoring system. Now you can monitor your home remotely with your smartphone app and through the Web Control Centre.

## Start using this device:

Use your smartphone app or visit the Web Control Centre at [smarthome.rogers.com](http://smarthome.rogers.com) to:

- Monitor the outside of your home day and night.
- Use night vision to check who's at the door before you open it.
- Learn more about the features of your Smart Home Monitoring system.

## How to reset this device:

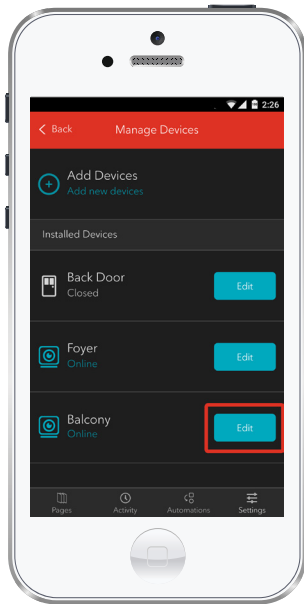
If you are trying to add your Outdoor Day/Night Camera to your Smart Home Monitoring system and you are unable to pair it in the first few attempts, or if you see an error while pairing, try the following steps to reset the Outdoor Day/Night Camera and then pair it again.



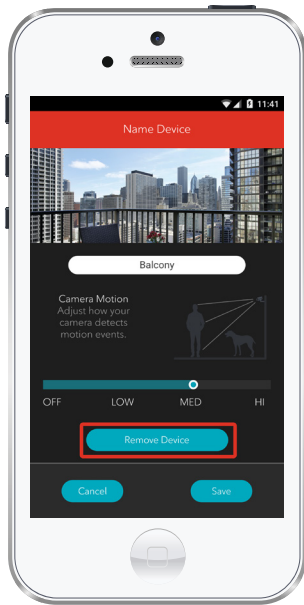
1. Use a paper clip to press and hold the Reset button on the back of the Outdoor Day/Night Camera while it is on. You will be able to feel when the button has been pressed. Keep the button pressed for 10-15 seconds and release it.
2. On the app, tap Retry.
3. Tap the Next arrow.
4. Now, try the pairing process again following the instructions in the Pairing the Outdoor Day/Night Camera section.

## How to remove this device from your system:

Should you need at any point in the future to remove an Outdoor Day/Night Camera from your Rogers Smart Home Monitoring system, follow the steps below:



1. Log in to your Rogers Smart Home Monitoring mobile app.
2. On **My Home** screen, tap **Settings** at the bottom.
3. Go to **Manage Devices**.
4. Under **Installed Devices**, select the Outdoor Day/Night Camera you want to remove by tapping **Edit** next to the device name.



5. Under **Edit Device**, tap **Remove Device** (see example).
6. Tap **Save** to confirm.

## ② Pairing the Outdoor Day/Night Camera Module with your Touchpad

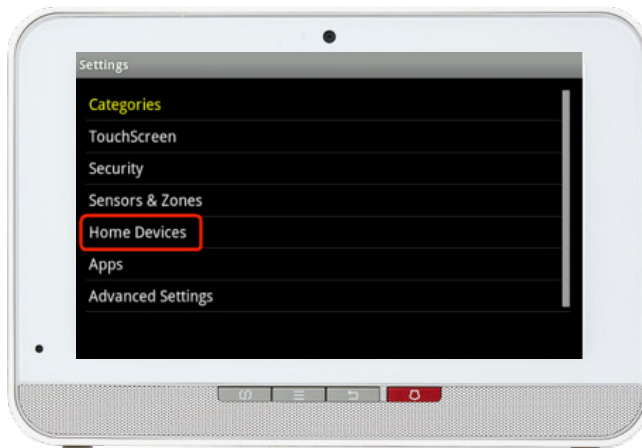
**Before you begin:**

Please make sure that your Smart Home Monitoring System is Disarmed.

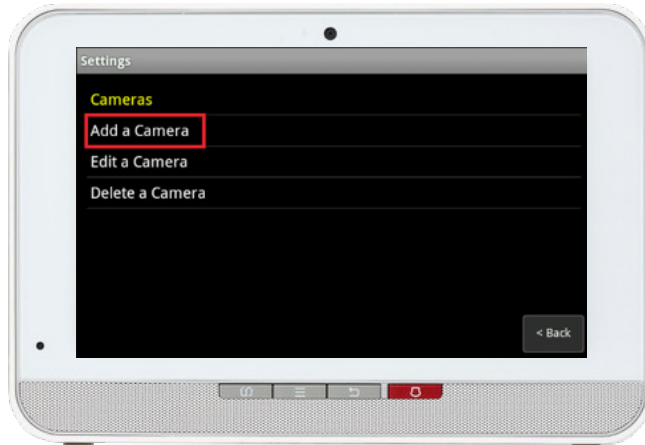
Note: Please pair one Outdoor Day/Night camera at a time.



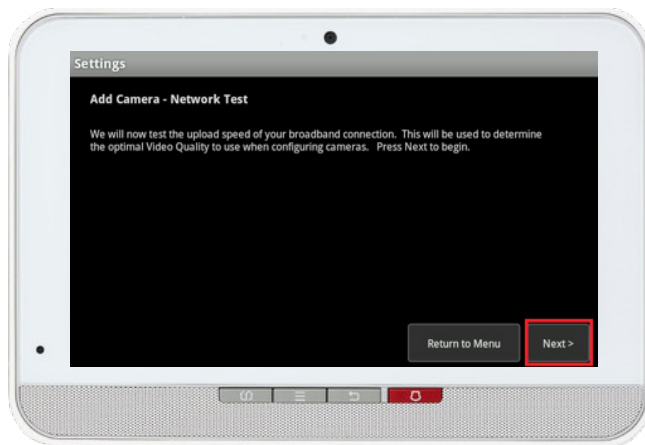
1. First locate your Netgear router (it should be located near your gateway).
2. Connect the camera to one of the available LAN ports.
3. Connect the power adaptor cable to the camera and an outlet. As shown on the left.



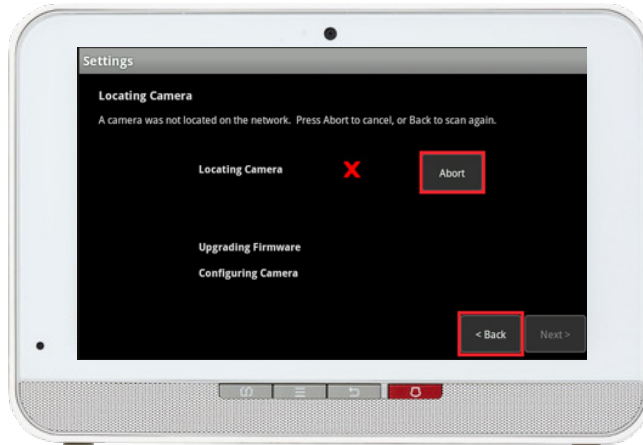
4. On the Touchpad select the **Settings** app from the Home Screen.
5. Enter your 4-digit **Master Access Code**. (The same code that you use to manage your system).
6. Under the **Categories** list, Select **Home Devices**.



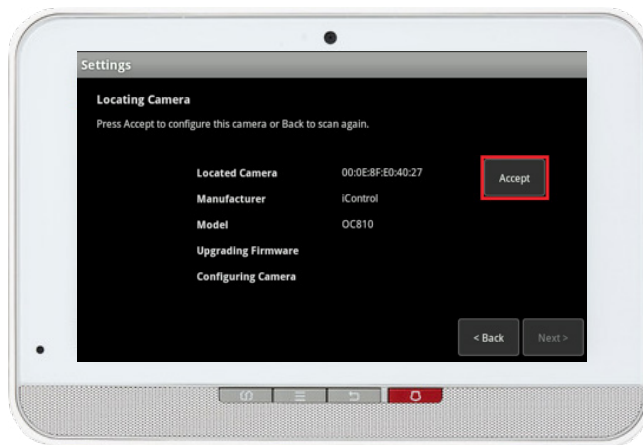
7. Then choose **Camera**,  
**Add a camera**.



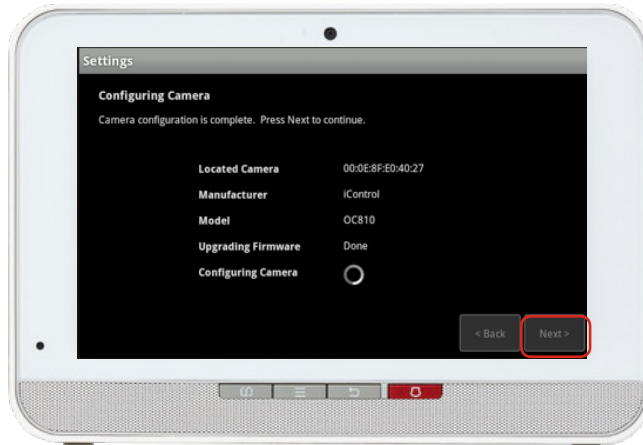
8. Tap on **Next**. If this is the first camera being paired, the Touchpad will perform a network test. If this is not the first camera being paired to the Touchpad, the Touchpad will skip the network test and attempt to locate the camera.



9. If the Touchpad fails to locate the camera, you will see the screen on the left.
  - Aborting will cancel the pairing process and take you back to the **Cameras** section.
  - Click **Back** and then **Next** to try again.
  - If trying again does not fix the problem, please ensure the camera is plugged in. If it continues not to work please to reset the Camera.



10. Once a camera is displayed, verify that the camera found is the camera you're trying to pair to the Touchpad. Click **Accept**.

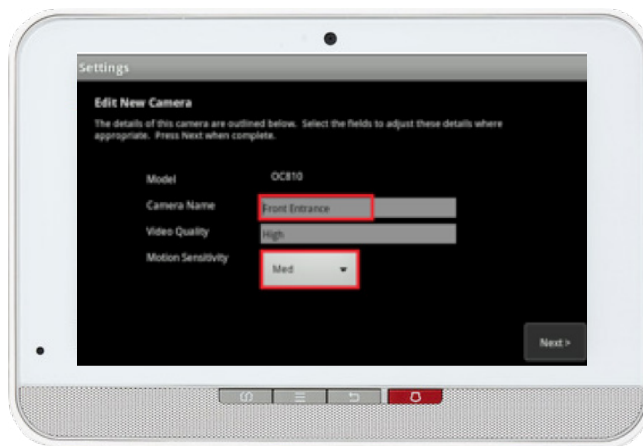


11. The camera is now obtaining a firmware update and configuration. Once done select **Next**.



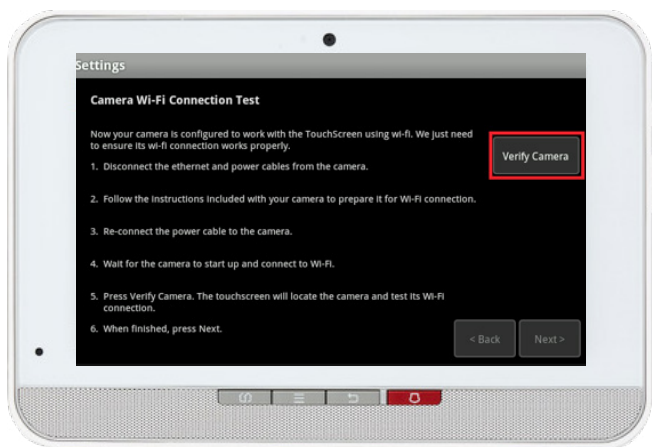
12. At the **Camera Edit Screen**:

- Enter a desired name (e.g. Main door, patio, etc.) for the camera .
- Adjust **Motion Sensitivity** to the desired level (low, medium, high). This can be adjusted anytime. Once complete, select **Next**.

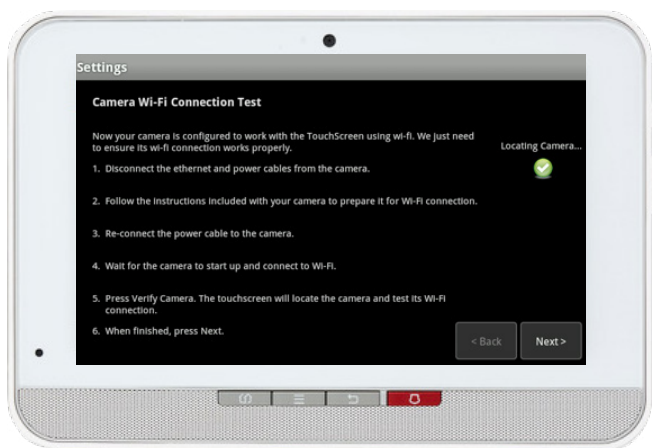




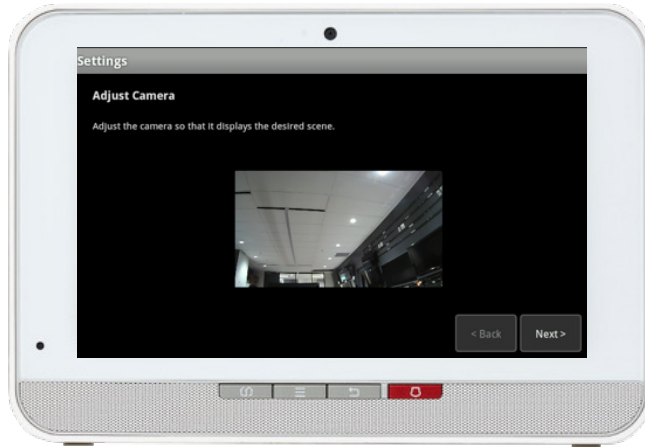
13. The Touchpad will now do a WiFi test. Unplug the power adapter and then the Ethernet cable. Then plug in only the power adapter and allow the camera to turn on as shown on the left.



14. Select **Verify Camera** on Touchpad.



15. Once a green check mark has appeared under **Locating Camera**, press **Next**.



16. Confirm camera image is viewable on Touchpad and press **Next**.

17. Camera pairing is now complete and you can proceed with mounting the camera as desired.

# Your installation is done!

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## Start using this device:

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- Monitor the outside of your home day and night.
- Use night vision to check who's at the door before you open it.
- Learn more about the features of your Smart Home Monitoring system.

## How to reset this device:

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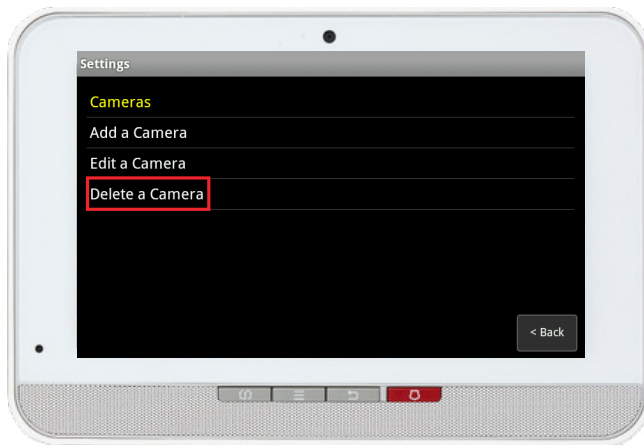
1. Use a paper clip to press and hold the Reset button on the back of the Outdoor Day/Night Camera while it is on. You will be able to feel when the button has been pressed. Keep the button pressed for 10-15 seconds and release it.
2. On the app, tap Retry.
3. Tap the Next arrow.
4. Now, try the pairing process again following the instructions in the Pairing the Outdoor Day/Night Camera section.

## How to remove this device from your system:

Should you need at any point in the future to remove your Outdoor Day/Night Camera from your Rogers Smart Home Monitoring system, follow the steps below:



1. Go to **Settings** - enter your **Master Access Code** and Click on **Home Device**.



2. Click on **Camera**, **Delete a Camera** and choose the camera you would like to remove.